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SASKATCHEWAN AUTO FUND  
ANNUAL REPORT



## Mission

We're your insurance company, offering protection that benefits you, your family and your community.

## Vision

To be a company where every customer, employee, owner and business partner across Canada is proud to do business and work with us.

## Values

### Integrity

Leading by example and being accountable for our actions.

Following through on commitments.

Providing honest, timely feedback.

Explaining why a decision is taken.

Giving credit to those who contribute to our success.

Providing information openly without breaching confidentiality.

Maintaining the privacy of personal data.

### Caring

Acting in a manner that preserves the dignity of others.

Valuing and actively supporting diversity.

Acknowledging and validating the feelings of others.

Actively seeking and listening to differing points of view.

Responding to individual differences.

### Innovation

Seeking solutions that recognize individual circumstances.

Challenging the status quo for positive change.

Pursuing alternatives which lead to business improvements.

Continuously working to revitalize products and services.

Preparing for the needs of the future.

## About the Saskatchewan Auto Fund

The Saskatchewan Auto Fund is the province's compulsory auto insurance program, operating the driver's licensing and vehicle registration system. The Auto Fund is designed to be financially self-sustaining over time. It does not receive money from, nor pay dividends to, the government.



SASKATCHEWAN AUTO FUND  
ANNUAL REPORT



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# Letter of Transmittal

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Regina, Saskatchewan  
April, 2014

To Her Honour,  
The Honourable Vaughn Solomon Schofield, S.O.M., S.V.M.  
Lieutenant Governor of Saskatchewan

Your Honour,

I am pleased to submit herewith the annual report of the Saskatchewan Auto Fund for the year ended December 31, 2013, including the financial statements in the form required by the Treasury Board and in accordance with *The Saskatchewan Government Insurance Act*.

Respectfully submitted,



Donna Harpauer  
Minister Responsible for Saskatchewan Government Insurance

## Minister's Message

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The Auto Fund seeks to balance three things in providing auto insurance to the people of Saskatchewan – fair prices, solid coverage and quality customer service. Last year it focused on maintaining that balance through ensuring rates for all vehicle classes, makes and models were reasonable and reflected the claim costs incurred. It also implemented a surcharge to help restore the Rate Stabilization Reserve, a reserve fund which helps shield customers from rate fluctuations.

The Auto Fund sought to assist customers who suffered losses – due to winter driving conditions, summer storms and other causes. It also worked to find better ways to prevent those losses from occurring in the first place, through providing input to the all-party Special Committee on Traffic Safety and undertaking a review of motorcycle safety, along with reviewing motorcycle rating and coverage.

My thanks to the Board of Directors, employees and motor licence issuers for their dedication in ensuring the Auto Fund continues to meet the needs of Saskatchewan people.

I am pleased to present the 2013 Saskatchewan Auto Fund Annual Report.



Donna Harpauer  
Minister Responsible for Saskatchewan Government Insurance

# Chair's Message

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The Auto Fund continues to meet the needs of an increasing number of drivers and registered vehicles in Saskatchewan. At the same time, we are mindful of the high number of collisions and resulting injuries and fatalities on our roads. The Special Committee on Traffic Safety made some key recommendations in the fall, and changes are coming in 2014 including tougher penalties for drinking and driving, expanding photo radar for speed control and improving child passenger safety by introducing mandatory booster seats.

Growth in our province has afforded the Auto Fund both increased premiums, and the increased claim costs that go with it. A rate increase, rebalancing and surcharge were implemented by the Auto Fund in August to help offset these costs, as well as to improve overall rate fairness.

I thank the Board of Directors for their direction and oversight of the Auto Fund in 2013, and for welcoming me as their new chair and assisting me in getting to know the company.

On behalf of the Board, I thank the Auto Fund's hard working management, employees and motor licence issuers for their contributions in 2013.



Arlene Wiks,  
Chair, SGI Board of Directors

# President's Message

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You never know what's going to be on the horizon. The best you can do is be ready for whatever comes, meeting both challenges and opportunities head-on. That is how the Auto Fund approached 2013.

The most significant challenge came in July when a hail storm swept through the Regina area and delivered the largest catastrophic loss the Auto Fund has ever experienced, totaling \$42.8 million in claim costs. Fortunately, a strong reinsurance program resulted in net claims of \$10 million on that storm. Combined with the seemingly never-ending winter of 2012-13 and the inevitable collisions that accompany poor winter driving conditions, claim costs for the Auto Fund have been on the rise.

Saskatchewan is a growing province, and we are seeing the benefits of that growth manifest in many ways. More new vehicles on the road present a premium growth opportunity – the other side of that coin, however, is an increase in claim costs to match. Collisions and the costs associated with them, including higher income replacement benefits, and repair parts and labour costs, have been on the rise. This highlights the importance of traffic safety and collision prevention, and makes the report from the all-party Special Committee on Traffic Safety, released in August, very timely. The report highlighted immediate ways to help address high collision, injury and fatality rates in Saskatchewan. Work has already begun on addressing the points in this plan, and SGI will be an important partner in implementing approved initiatives.

Rising costs resulted in the Auto Fund submitting a rate proposal to the Saskatchewan Rate Review Panel in early 2013 to keep the Auto Fund financially stable and secure. The proposal resulted in an overall rate increase of 1.03%, rate rebalancing and a 1.23% surcharge to replenish the Rate Stabilization Reserve, effective August 2013.

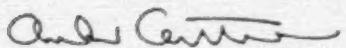
The rate program also included a 73% average increase for motorcycles, which greatly concerned motorcycle owners. We responded by inviting representatives from the motorcycle community to join a committee tasked with looking at motorcycle safety, insurance rate structure and injury benefit levels. The Motorcycle Review Committee members worked hard to help find solutions to the issues impacting motorcycle claim costs, and I personally thank them for their input and contributions. They helped us produce a much stronger report of findings, and I'm confident the initiatives being implemented from it will reduce the number of motorcycle collisions in Saskatchewan.

To offset the need for rate increases, the Auto Fund utilizes an investment strategy which aims to match assets to liabilities to better manage interest rate risk. This strategy paid off in 2013, as strong investment earnings helped to rebuild the Auto Fund's capital base.

In 2013, we continued to focus on improving the experience customers have when doing business with the Auto Fund. The MySGI online service is addressing customers' desire for easy online transactions, reflected in its growing usage, up to 93,489 accounts and 115,486 transactions. The service was enhanced to allow commercial drivers to share their abstracts themselves, eliminating red tape. We're also working to make the vehicle damage appraisal process faster with less paperwork, through the appraisal transition project.

Other highlights in 2013 included increasing funding to help ensure driver training is offered at First Nations' high schools, helping Mothers Against Drunk Driving (MADD) and Saskatchewan Liquor and Gaming Authority fund a video targeted at teens to show first-hand consequences of drinking and driving, supporting a Saskatchewan Native Theatre Company play for elementary school children focused on traffic safety that performed in 23 communities, and partnering with the Saskatchewan Wildlife Federation on an awareness campaign reminding drivers to watch for moose on the roads. SGI is pleased to support these and other efforts that promote responsible and safe driving practises.

My thanks to the Board of Directors, staff and motor licence issuers who all contributed to the Auto Fund's 2013 achievements. We met the challenges and capitalized on opportunities with the end result being the customer-focused, financially secure corporation that Saskatchewan people rely on.



Andrew R. Cartmell

President and Chief Executive Officer  
Saskatchewan Government Insurance  
as Administrator of the Saskatchewan Auto Fund

# Management's Discussion and Analysis

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*The following management's discussion and analysis (MD&A) is the responsibility of Saskatchewan Government Insurance (SGI) as the administrator of the Saskatchewan Auto Fund and reflects events known to SGI to February 26, 2014. The Board of Directors carries out its responsibility for review of this disclosure principally through its Audit and Finance Committee, comprised exclusively of independent directors. The Audit and Finance Committee's mandate can be found on SGI's website at [www.sgi.sk.ca](http://www.sgi.sk.ca). The Board of Directors approved this MD&A at its meeting on February 27, 2014, after a recommendation to approve was put forth by the Audit and Finance Committee.*

## Overview

The MD&A is structured to provide users of the Saskatchewan Auto Fund (the Auto Fund) financial statements with insight into the Auto Fund and the environment in which it operates. This section outlines strategies and the capability to execute the strategies, key performance drivers, capital and liquidity, 2013 results, risk management and an outlook for 2014. Information contained in the MD&A should be read in conjunction with the financial statements and notes to the financial statements, along with other sections in this annual report. All dollar amounts are in Canadian dollars.

## Caution Regarding Forward-Looking Statements

Forward-looking statements include, among others, statements regarding the Saskatchewan Auto Fund objectives, strategies and capabilities to achieve them. Forward-looking statements are based on estimates and assumptions made by SGI, as the administrator of the Auto Fund, in light of its experience and perception of historical trends, current conditions and expected future developments, as well as other factors that are believed to be appropriate in the circumstances. SGI, as the administrator of the Auto Fund, deems that the assumptions built into the forward-looking statements are plausible; however, all factors should be considered carefully when making decisions with respect to the Auto Fund. Undue reliance should not be placed on the Auto Fund's forward-looking statements, which apply only as of the date of this MD&A document. The Auto Fund does not undertake to update any of the forward-looking statements that may be made from time to time by or on the Auto Fund's or the administrator's behalf.

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## The Saskatchewan Auto Fund

In 1944, the Government of Saskatchewan passed *The Saskatchewan Government Insurance Act*, creating the provincial Crown corporation that is known today as SGI. SGI was created to rectify problems in the Saskatchewan insurance industry. At that point in time, poor economic conditions had driven many insurers out of the province. Less than 10% of licensed Saskatchewan vehicles carried any insurance and there was a need for a compensation plan for persons injured in collisions.

In 1946, the government established basic compulsory automobile coverage for Saskatchewan residents under *The Automobile Accident Insurance Act (AAIA)*. The Auto Fund was established effective January 1, 1984, by an amendment to the AAIA, which separated the property and casualty insurance operations of SGI and the compulsory Auto Fund. The administrator of the Auto Fund is SGI. The role of SGI, as the administrator, is to oversee the operations of the Auto Fund for the Province of Saskatchewan based on the legislative requirements contained in the AAIA.

The Auto Fund, as the compulsory automobile insurance program for Saskatchewan residents, provides vehicle registrations, driver's licences, basic minimum liability insurance required to operate a vehicle and coverage for damage to or loss of an insured's vehicle, subject to a deductible. Liability insurance coverage provides for a specific amount to cover property damage and/or injuries caused to another person. The compulsory insurance package also includes injury coverage that provides an option to choose between No Fault Coverage and Tort Coverage. This basic insurance package allows a currently registered vehicle to operate legally anywhere in Canada or the United States of America.

The Auto Fund is governed by legislation contained in the AAIA, *The Traffic Safety Act*, *The All Terrain Vehicles Act* and *The Snowmobile Act* (the Acts) along with related regulations created by these Acts. The Auto Fund is also subject to legislation contained in *The Crown Corporations Act, 1993* and Part IX of *The Insurance Companies Act (Canada)* regarding the investments of the Auto Fund. It is subject to provincial privacy and access to information legislation contained in *The Freedom of Information and Protection of Privacy Act* and *The Health Information Protection Act*. It also has administrative, enforcement and other related duties under other provincial acts and regulations, and under the federal Criminal Code.

The Auto Fund does not receive money from, nor pay dividends to, the Province of Saskatchewan, SGI or Crown Investments Corporation of Saskatchewan (CIC). CIC is SGI's parent corporation. The Auto Fund is operated on a self-sustaining basis viewed over a long-term time frame. Any annual financial excess or deficiencies of the Auto Fund are recorded in its Rate Stabilization Reserve (RSR). The RSR is held on behalf of Saskatchewan's motoring public and cannot be used for any other purpose by the government or the administrator.

Financial results for the Auto Fund are not included in the consolidated financial statements of SGI nor CIC's consolidated financial statements, as the Auto Fund is a fund of the Province of Saskatchewan. Financial results for the Auto Fund are included in the Province of Saskatchewan's summary financial statements using the modified equity accounting method as permitted by the Public Sector Accounting Board of the Canadian Institute of Chartered Accountants.

The Auto Fund, at December 31, 2013, had 396 motor licence issuers<sup>1</sup> in 295 communities across Saskatchewan. It also operates 20 claims centres and five salvage centres in 13 communities across the province along with seven licence issuing branch offices. The Auto Fund's business operation is restricted to the Province of Saskatchewan and is operated from SGI's head office located in Regina, Saskatchewan.

The Auto Fund's quarterly and annual reports are available on SGI's website at [www.sgi.sk.ca](http://www.sgi.sk.ca). Navigate to About and then click on Quarterly Reports or Annual Reports.

<sup>1</sup> This and other terms are defined in the Glossary of Terms beginning on page 65.

## The Environment the Auto Fund Operates In

The Auto Fund's customers are Saskatchewan residents. It provides all residents with automobile injury coverage and a choice between a no fault or tort product. As the sole provider of vehicle and driver's licensing in Saskatchewan, the Auto Fund operates based on legislative powers granted in the Acts. The Auto Fund is required to submit vehicle insurance rate changes to the Saskatchewan Rate Review Panel (SRRP), whose mandate is to evaluate the rate change and to provide an opinion on the fairness and reasonableness of the requested change. The SRRP does not have the authority to implement any of its recommendations; the final decision to approve, change or reject rate changes is at the discretion of the provincial government.

The Auto Fund provides vehicle registrations, driver's licences and related services to approximately 778,000 drivers and approximately 1.1 million vehicles and trailers in Saskatchewan. Business partners range from independent motor licence issuers, autobody shops and law enforcement agencies, to healthcare providers. These business partners are involved in different aspects of the Auto Fund's operations from licensing, road safety and repair of damaged vehicles, to provision of medical care and rehabilitative services for those injured in motor vehicle collisions.

The Auto Fund's philosophy is that all drivers are treated equally unless their driving record shows they are a greater risk for causing a collision. It does not use a driver's age, gender or where they live to determine a vehicle insurance premium or the fee for a driver's licence. It has successfully maintained this philosophy while offering Saskatchewan customers low rates, proving its merit.

While it has been successful at offering Saskatchewan residents low rates, the Auto Fund does face challenges. Claim costs represented approximately 82% of the Auto Fund's costs in 2013. Over the last 10 years, auto damage claim costs have increased at an average annual rate of 5.6%, while personal injury costs have grown at approximately 4.4% annually.

New and advanced technology means vehicles are more expensive to repair. New vehicles also cost more to repair than older vehicles and auto part prices, along with repair labour rates, continue to rise. As a result, damage claim costs continue to climb as repair costs outpace inflation.

Injury costs also continue to rise annually. Income replacement benefits have been increasing significantly due to increased wages in the province, and other benefits under No Fault Coverage are indexed to inflation each year. Tort and out-of-province liability claims, which are generally based on court awards, increase at a rate significantly higher than inflation.

Management monitors financial results closely with a long-term perspective to maintaining fair rates while ensuring the adequate capitalization of the Auto Fund. The Auto Fund's Minimum Capital Test (MCT) has been below its targeted minimum capital range since mid-2011. As such, effective August 31, 2013, government approved a 1.23% surcharge on Saskatchewan Auto Fund rates to replenish the RSR. In addition, with the expected cost of Auto Fund claims and expenses outpacing growth in premiums and investment income, the Auto Fund also rebalanced rates, meaning some rates increased, while some decreased and some stayed the same, with an overall 1.03% increase in premium revenue for the rating year effective August 31, 2013. Combined, the above-noted RSR surcharge and the premium revenue increase resulted in an overall average increase of 2.26%. While faced with a challenging environment, even with these increases, the Auto Fund continues to provide amongst the lowest average personal vehicle rates in Canada and remains focused to deliver on its vision to be a company where every customer, employee, owner and business partner across Canada is proud to do business and work with it.

The Auto Fund continues to offer Safe Driver Recognition (SDR) and Business Recognition programs. These programs have been in place since 2002 and 2004 respectively. The SDR program places all drivers on a safety

rating scale based on their driving history. The Business Recognition program rewards businesses that maintain good loss experience with discounts on their vehicle insurance. The maximum discount under the SDR program is currently 20%. The maximum discount available from the Business Recognition program is 10%. The cost to the Auto Fund in 2013 in terms of lower premium revenue was \$114,086,000 (2012 – \$108,787,000).

## Strategic Direction

The Auto Fund's mission, vision and values are:

### Mission

We're your insurance company, offering protection that benefits you, your family and your community.

### Vision

To be a company where every customer, employee, owner and business partner across Canada is proud to do business and work with us.

### Values

**Integrity** Conducting ourselves with honesty, trust, and fairness.

**Caring** Acting with empathy, courtesy and respect.

**Innovation** Implementing creative solutions to achieve our vision.

## Corporate Objective and Measures

The Auto Fund has one primary long-term objective: to achieve the right balance of price, coverage and service for its customers. The Auto Fund uses a balanced scorecard approach to monitor performance towards this objective, which provides a balanced evaluation of key financial and operational results. The Auto Fund's balanced scorecard uses four perspectives: financial, customer, internal processes and organizational capacity. The balanced scorecard is reviewed annually to ensure continued alignment with the Auto Fund's corporate strategies.

### Financial

The Auto Fund measures financial results through rate adequacy:

Measure	2013 Target	2013 Result	2014 Target
<b>Auto Fund rates adequate for package of coverage and services</b>			
Rate adequate vehicles	80.3%	● 94.6%	97.8%

Legend: ● achieved ○ not achieved

### *Auto Fund rates adequate for package of coverage and services*

To achieve fairness in rating, the Auto Fund has committed to eliminate cross-subsidization between vehicle classes. This means each vehicle class would pay sufficient premiums to cover its claim costs. To accomplish this, an annual analysis is performed to determine if a vehicle class is rate adequate, or if an increase or decrease is required. The percentage of rate adequate vehicles is a measure of the number of vehicle types that are within 5% of the adequate rate. The Auto Fund's longer-term goal is to achieve rate adequacy for 98% of the vehicles it insures by 2016.

A rate increase and rebalancing took effect August 31, 2013. The changes for all vehicle groups with annual premiums greater than \$1,000 were capped at 15%, while those with annual premiums less than \$1,000 were subject to dollar caps. Once fully implemented, the 2013 rate program will bring 94.6% of vehicles within 5% of their required rate. This surpasses the 80.3% target due primarily to conservative assumptions that were built into the target due to uncertainty. The 2014 rate program is expected to improve rate adequacy to 97.8%, which, if achieved, will bring the Auto Fund very close to its long-term goal of 98% rate adequacy.

### **Customer**

The Auto Fund assesses success with customers by its ability to provide value to them:

Measure	2013 Target	2013 Result	2014 Target
<b>Provide value to Auto Fund customers</b>			
Auto Fund value index*	69%	● 69.8%	66%
Legend: ● achieved ○ not achieved			

\* The 2013 result is based on fourth quarter survey results, as intended when the 2013 target was set. The 2014 target is an annual average of survey results from all four quarters.

### *Provide value to Auto Fund customers*

Due to the mandatory nature of Auto Fund products, traditional measures such as customer acquisition, customer retention and profitability can't be used to assess success with respect to understanding customer needs and providing the products they need. Instead, the Auto Fund must ask customers for feedback. A value index, based on specific survey question results, is used to assess whether customers believe the Auto Fund provides products and services that focus on what's best for them, provides good value at the best price, and is doing a good or excellent job of providing high standards of customer service. Based on a fourth quarter result of 69.8%, the Auto Fund met its target. In 2014, the target is 66%. This target is lower than the 2013 result, due primarily to the 2014 target being an annual average, as opposed to the 2013 result which was a fourth quarter measure. The Auto Fund's long-term objective is a score of 75% by 2019.

### **Internal processes**

Productivity and efficiency are key to assessing the success of the Auto Fund's internal processes:

Measure	2013 Target	2013 Result	2014 Target
<b>Productivity</b>			
Licensed drivers and policies per FTE*	717	● 736	723
<b>Efficiency</b>			
Administrative expense ratio	6.7%	● 6.6%	6.7%

Legend: ● achieved ○ not achieved

\* FTE – full-time equivalent staff position

### *Productivity*

Productivity is evaluated using a combined measure for SGI, which considers both the Auto Fund's licensed drivers and SGI CANADA's policies in force. SGI, while administering the Auto Fund, also operates a competitive insurance company (SGI CANADA) in Saskatchewan and various other provinces across Canada. For SGI CANADA, the number of insurance policies in force is a key metric, and in the Auto Fund, the number of drivers licensed in the province is a key metric. Increasing the number of policies and licensed drivers per full-time equivalent (FTE) speaks to SGI's productivity.

The Q4 productivity result is 736 licensed drivers and policies per FTE, which is well above the target of 717. The positive variance is due to a combination of a lower FTE count and higher than expected increases in the number of licensed drivers and policies in force. The 2014 target is lower than the 2013 result as it takes into consideration a planned growth in FTEs in 2014 to respond to significant demands in both SGI CANADA and the Auto Fund in the next few years. This includes responding to industry pressures facing SGI CANADA, and implementing traffic safety and motorcycle review recommendations in the Auto Fund.

#### **Efficiency**

Efficiency is assessed based on the Auto Fund's administrative expense ratio. The ratio is total administrative expenses expressed as a percentage of net premiums earned. For 2013, the Auto Fund exceeded its target with a 6.6% administrative expense ratio. Analysis of the administrative expense ratio is provided in more detail in the 2013 Financial Results section. The 2014 target is based on the Auto Fund's budget and is consistent with the 2013 target.

#### **Organizational Capacity**

The Auto Fund's ability to deliver on its corporate strategy is dependent on its employees and its capital adequacy; as such organizational capacity is measured based on employee engagement and enablement, and capital adequacy.

Measure	2013 Target	2013 Result	2014 Target
<b>Employee engagement and enablement</b>			
Engagement and enablement score compared to the North American average	Two points below average	<input type="radio"/> Three points below average	At or above the average
<b>Capital adequacy</b>			
Minimum Capital Test	43%	● 64%	56%

Legend: ● achieved ○ not achieved

#### ***Employee engagement and enablement***

To continually improve operations, the Auto Fund needs the support of dedicated and engaged employees. It also needs to provide an environment that enables employees to do their best work. An employee engagement and enablement score, derived from SGI's annual employee survey, is used to measure whether employees are engaged in their work and whether they have the environment they need to execute the strategic plan. While the engagement and enablement score was one point below target, SGI is relatively satisfied with this result due to the degree of organizational change and the ambitious corporate strategy in 2013. That said, the company acknowledges that it needs to continue to build on the work already done to improve employee engagement and enablement going forward, and is aiming for a three point improvement in 2014.

#### ***Capital adequacy***

Capital adequacy speaks to the Auto Fund's ability to honour its financial obligations. An adequate balance in the Rate Stabilization Reserve (RSR) gives the Auto Fund a financial resource to draw on when adverse events increase the cost of claims, thereby protecting customers against unpredictable premium increases for their auto insurance. The Auto Fund uses a common property and casualty industry measurement called the Minimum Capital Test (MCT) to monitor the adequacy of the RSR. The MCT is a risk-based capital adequacy formula that assesses risks to assets, policy liabilities and off balance sheet exposures by applying various factors to determine a ratio of capital available over capital required. The Auto Fund's 12-month rolling average MCT score of 64% was below its capital target range of 75% to 150%; however, it was above the 2013 target of 43%. At December 31, 2013, the actual non-rolling MCT was 58%.

For 2014, the Auto Fund revised its Capital Management Policy, as discussed in the section that follows. The 2014 MCT target is 56%.

## Capability to Execute Strategies

Fundamental to the capability to execute corporate strategies, manage key performance drivers and deliver results are employees, motor licence issuers, technology and systems, and capital and liquidity. They are discussed further below:

### Employees

Auto Fund employees are experienced and knowledgeable about the Saskatchewan automobile insurance market. Many employees have been with the Saskatchewan Auto Fund for a long time, on average approximately 16 years, and the staff turnover rate for the last five years has averaged 9%. Due to this long tenure and low turnover, employees have significant expertise in core areas of the Auto Fund including licensing and registration, driver and vehicle safety services, and claim handling, as well as within the support areas.

SGI, as the administrator of the Auto Fund, is projecting a significant level of retirements in the near future as a large portion of its workforce reaches retirement age. In fact, over 37% of employees are expected to retire or be eligible for retirement by 2021. The challenge is to recruit and retain the best people to ensure the longevity, growth and maintenance of operations. SGI utilizes a workforce-planning model that includes Aboriginal employment, youth employment, management development and expanded performance management strategies. This model assists in transitioning expertise as retirements occur.

SGI's succession planning process focuses on: (i) ensuring senior management positions have capable successors; and, (ii) identifying high-performing staff who have potential for more senior roles. The corporate diversity/recruitment strategy was recently updated to enhance partnerships with outreach agencies and educational institutions, and the Corporation's visibility as a preferred employer.

On December 31, 2013, the four-year Collective Bargaining Agreement between SGI and SGI CANADA Insurance Services Ltd., and the Canadian Office and Professional Employees' Union, Local 397 (COPE 397) expired. The bargaining committee is currently in negotiations with respect to reaching a new agreement. This agreement applies to all in-scope employees at SGI. SGI has not had a work stoppage since 1948, and it will continue to work with COPE 397 to ensure that this record continues into the future.

### Motor licence issuers

The Auto Fund provides accessibility for customers by distributing products through a network of 396 independent motor licence issuers in 295 communities across Saskatchewan, and seven SGI branch offices throughout the province. Motor licence issuers' interests are represented by the Insurance Brokers' Association of Saskatchewan. The relationship between the Auto Fund and motor licence issuers is governed by an Issuer Accord. The accord is intended to enhance the working relationship resulting in improved service to customers. Included in the accord are 15 agreed upon principles, such as fostering better communication between both groups, recognizing the value of each other's roles to provide service to Saskatchewan people and partnering on traffic safety programs.

## **Technology and systems**

The Auto Fund relies on technology and information systems to deliver products and services to the motoring public. In the past five years, the Auto Fund completed a redesign of its systems, vastly enhancing service and improving its ability to respond to customer needs and industry changes. Auto Fund products are widely accessible to customers through an online system in issuing offices throughout the province, and customers can perform many transactions online through the MySGI online service.

## **Capital and liquidity**

As the Auto Fund belongs to the Province of Saskatchewan, legislation restricts how it can raise capital and mandates the benefits available to policyholders. The Auto Fund does not pay dividends to or receive money from the province nor from SGI, the administrator of the Auto Fund. The Auto Fund cannot go to public capital markets to issue debt or common shares. Since these traditional avenues for capital are not available to sustain the Auto Fund, it uses premiums and fees from operations, along with income generated from its investment portfolio, to fund future operations. If premiums, fees and investment income are not sufficient to sustain operations, it must increase rates. The Saskatchewan Rate Review Panel reviews rate changes and then passes on recommendations to the provincial government, which has the final authority to approve, modify or reject rate changes.

A key operating principle for the Auto Fund is ensuring consistency and stability in rates so that customers are not subject to ongoing price fluctuations or large rate increases. An adequate balance in the Rate Stabilization Reserve (RSR) gives the Auto Fund a financial resource to draw on when adverse events increase the cost of claims or a decrease in capital markets occurs, thereby protecting customers against unpredictable premium increases for their auto insurance. The Auto Fund uses a common industry measurement called the Minimum Capital Test (MCT) to establish a target for the RSR. The MCT is a risk-based capital adequacy formula that assesses risks to assets, policy liabilities and off balance sheet exposures by applying various factors to determine a ratio of capital available over capital required.

For 2014, the Auto Fund revised its Capital Management Policy to follow guidance from the Office of the Superintendent of Financial Institutions on setting capital targets. This resulted in the target capital level being changed from an MCT range between 75% and 150% to targeting an MCT of 100%. The approach used to maintain capital at an appropriate level also changed. The former policy triggered a surcharge or rebate when the MCT moved outside the target range. The new policy applies an amount to move towards an MCT of 100% in small increments with each rate program, instead of waiting for the MCT to fall outside the target range and then applying more significant surcharges or rebates. Essentially, it smoothes out the impact to customers.

The new policy determines the amount of capital adjustment needed with each rate program by applying an amount to either recover one-fifth of the capital below 100% MCT or release one-fifth of the capital above 100% MCT into the basic insurance rate every year. As such, the rate always includes a portion designed to move the RSR towards an adequate level, and avoids the volatility a surcharge might create, assuming rate programs are annual or close to annual. This method is consistent with private insurers that build cost of capital requirements into each regulatory rate filing.

The new policy also considers whether overall capital needs have changed. As claim liabilities and investment assets grow, the need for capital to support the business also increases. With each rate program, SGI will analyze actual results and bring forward recommendations for adjustments required to maintain adequate capital. SGI anticipates that, once the new policy is in place, only minor adjustments will be needed to address capital needs in subsequent rate programs.

At December 31, 2013, the 12-month rolling average was 64%. As part of its 2014 rate program, the Auto Fund is seeking an additional 3.7% rate increase to move the RSR toward the target 100% MCT. The 3.7% capital amount will move the RSR one-fifth of the way to the 100% target, consistent with the revised Capital Management Policy.

## 2013 Financial Results

### For the year ended December 31, 2013

#### Overview

The Auto Fund experienced an increase to the Rate Stabilization Reserve (RSR) of \$32.3 million in 2013, compared to an \$11.5 million decrease in 2012, an improvement of \$43.8 million year over year, stemming from both stronger underwriting results and investment earnings.

Underwriting results improved \$30.6 million, due primarily to lower overall claim costs resulting from a favourable change in discounting the provision for unpaid claims. Offsetting the impact of discounting is a continuing increase in injury claim severity due largely to increased income replacement benefit costs. Poor winter driving conditions in the first half of the year also resulted in an increase in damage claim costs.

Investment earnings increased \$11.9 million from 2012, consistent with the strong global investment markets experienced during the year. Equity markets generated strong returns, particularly in the U.S. and internationally. While interest income remained relatively flat, increases in mid- and long-term interest rates generated significant capital losses which resulted in negative fixed income returns for the year. The asset-liability matching strategy mitigates these losses through decreases in discounted claim liabilities and continues to position the investment asset mix to manage interest rate risk. Strong investment earnings are helping to rebuild the Auto Fund's capital base, although earnings are not expected to persist at these high levels in more normalized equity markets or an increasing interest rate environment.

With the \$32.3 million surplus, the RSR improved to \$162.8 million, the MCT is 58% and the 12-month rolling average MCT is 64%.

## Statement of Operations

#### Premiums written

##### Overview

Net premiums written for 2013 totaled \$824.5 million, representing an increase of 5.5%, or \$43.3 million, from 2012. The growth is attributable to a 1.1% increase in the number of vehicle and trailer written exposures, combined with a mix of newer model year vehicles that cost more to insure. In addition, net premiums written have grown as a result of the overall rate increases in 2012 and 2013 of 1.6% and 2.26% respectively.

##### Discount programs

The Safe Driver Recognition and Business Recognition programs continue to return dollars to Auto Fund customers each year. In 2013, these programs returned \$114.1 million to customers through safe driving discounts, compared to \$108.8 million in 2012. Expressed as a percentage of vehicle premiums, this equates to an average discount of 12.2% for 2013 (2012 – 12.3%). Maximum discounts available under each program are 20% for the Safe Driver Recognition program and 10% for the Business Recognition program.

### **Claims incurred**

Claims incurred in 2013 were \$739.1 million; \$1.4 million lower than 2012. The following table details claim costs by categories:

	(thousands of \$)			Change
	2013	2012		
Current year				
Damage claims	\$ 468,785	\$ 429,707	\$ 39,078	
Storm claims	12,903	12,199	704	
Total damage claims - current year	481,688	441,906	39,782	
Injury claims - current year	335,725	308,871	26,854	
	817,413	750,777	66,636	
Development on prior year claims				
Injury claims	6,265	17,565	(11,300)	
Damage claims	1,243	9,972	(8,729)	
	7,508	27,537	(20,029)	
Impact of discounting	(85,818)	(37,786)	(48,032)	
Total claims incurred	\$ 739,103	\$ 740,528	\$ (1,425)	
Loss ratio - current year	101.3%	97.9%	3.4%	
Total loss ratio	91.6%	96.5%	(4.9%)	

### *Current year claims*

Total current year damage claim costs are \$39.8 million, or 9.0%, higher than the prior year, due primarily to poor winter driving conditions experienced in the first half of the year. This led to a 5.9% increase in damage frequency, from 118.3 collisions per 1,000 insured years in 2012 to 125.3 in 2013. The number of damage claims increased by 7.6% and the severity of damage claims increased by 1.3%.

Net summer storm claims of \$12.9 million were comparable to last year. However, on a direct basis, claims related to these events were estimated at \$47.2 million, with \$34.3 million ceded to reinsurers (2012 – \$12.2 million direct basis). The significant increase, on a direct basis, was due to a \$42.8 million hail storm in the Regina area, which was the largest catastrophe in the Auto Fund's history.

Current year injury claims are \$26.9 million, or 8.7%, higher than the prior year. Income replacement benefit costs continue to increase, contributing to the average cost per injury claim increasing by 11.6% in 2013. This is partially offset by a 2.6% decrease in the number of injury claims. Injury frequency was 5.6 claims per 1,000 insured years in 2013, a decrease of 5.1% (2012 – 5.9 injury claims per 1,000 insured years).

### *Development on prior year claims*

With the assistance of its actuary, the Auto Fund makes provisions for future payments on existing claims and an estimate for claims that have occurred but have not yet been reported. At the end of each year, the actuary recalculates the estimate of the ultimate costs for prior years (along with an estimate for the current year). If the actuary reduces the estimate for prior years, a redundancy exists, resulting in a reduction in claim costs for the year. If the reverse is true and the actuary increases the estimate for prior years, a deficiency exists, resulting in an increase in claim costs for the year.

In 2013, there was an overall prior year deficiency of \$7.5 million due primarily to a \$6.3 million increase in the estimate for prior year injury claims. This deficiency is attributable to updated actuarial data that suggests that long-term injury costs, specifically income replacement benefits, continue to increase. The Auto Fund has over 18 years of data since the no-fault injury program was implemented in 1995 to estimate the cost of injuries. However, factors impacting future costs such as inflation, re-occurrence rates, medical innovations and rehabilitation programs are difficult to anticipate. The Auto Fund's objective is to keep the estimate as accurate as possible with minimal changes to prior-year claim estimates; however, given the nature of this program, changes will inevitably occur in the future. The overall prior year deficiency of \$7.5 million represented approximately 0.6% of the provision for unpaid claims estimate at December 31, 2012, of \$1.3 billion.

#### *Impact of discounting*

The impact of discounting decreased claims incurred \$85.8 million in the current year and is comprised of three main components:

- An increase in the discount rate from 4.4% to 4.9% resulted in a decrease to claims incurred related to discounting of \$59.8 million (2012 – increase to claims incurred of \$7.1 million due to decline in discount rate).
- Growth in the provision for unpaid claims, which is required to be discounted, resulted in a decrease to claims incurred related to discounting of \$68.2 million (2012 – decrease to claims incurred of \$44.9 million).
- An increase to the investment margin for adverse deviation, which is applied as a reduction to the discount rate, resulted in an increase to claims incurred related to discounting of \$42.2 million (2012 – nil).

#### **Expenses excluding claims incurred**

Expenses excluding claims incurred were \$161.1 million (2012 – \$150.5 million) for the year, \$10.6 million higher than 2012, due to increases in each account category as follows:

- Issuer fees of \$42.6 million in 2013 increased \$4.8 million compared to 2012. This was due to a \$3.0 million increase in issuer fees, consistent with the \$39.7 million increase in earned premiums, combined with a \$1.8 million premium deficiency expense. The issuer fee expense ratio was 5.3% in 2013 (2012 – 4.9%). There was no change in issuer fee rates during the year.
- Premium taxes of \$40.7 million were \$2.1 million, or 5.5%, higher than the previous year, consistent with the growth in earned premiums. Premium taxes are 5% of direct premiums earned.
- Administrative expenses increased to \$53.1 million in 2013, an increase of \$1.6 million from 2012. The increase was due primarily to higher issuer bank charges resulting from increasing customer use of credit cards, expenses related to a usage based insurance pilot program for motorcycles, and a general increase to salaries and benefits.
- Traffic safety program spending totaled \$24.6 million, representing a traffic safety spending ratio of 3.1% of net premiums earned. This was an increase of \$2.0 million from 2012, which had a traffic safety spending ratio of 2.9%. The growth was due largely to additional spending on driver education funding, photo radar and other traffic safety initiatives.

#### **Investment earnings**

As the Auto Fund operates on a self-sustaining basis over time, investment earnings are used to help keep rates stable for vehicle owners. In 2013, investment earnings were \$86.7 million and represented 9.3% of total revenues (2012 – \$74.8 million or 8.5% of total revenues). Investment earnings are calculated using market-based accounting principles, the components of which are disclosed in note 12 to the financial statements, and include interest, dividends, pooled fund distributions, and both realized and unrealized gains and losses on investments.

The Auto Fund investment assets are managed as two distinct portfolios – the Matching portfolio and the Return Seeking portfolio. This serves to distinguish between investment assets which are held to match to the expected unpaid claim liability cash flows and assist in reducing interest rate risk, and surplus investment assets which are held for growth to provide for longer dated (20+ years) liabilities.

The Matching portfolio holds fixed income investments and a mortgage pooled fund. This portfolio was rebalanced three times during 2013, to keep it properly matched to the estimated unpaid claim liability payments expected over the next 20 years. The Matching portfolio is judged on its effectiveness in matching the expected incoming cash flows from the fixed income assets to the Auto Fund's projected cash outflows for unpaid claim liabilities.

Any investments not required by the Matching portfolio are held in the Return Seeking portfolio. The Return Seeking portfolio is comprised of equities, real estate and infrastructure. The primary investment performance objective for the Return Seeking portfolio is to earn a market-based return in excess of a benchmark portfolio return. The asset mix for the benchmark portfolio is set by SGI's Board of Directors to be consistent with the Auto Fund's overall risk profile when combined with the Matching portfolio, and is reviewed on an annual basis. Actual asset class weights are allowed to vary around the benchmark portfolio within the policy asset mix guidelines. The benchmark portfolio return is calculated by applying benchmark portfolio weights to capital market index returns. While the portfolio's rate of return is compared to the benchmark portfolio return on a quarterly basis, the performance measure is expected to be met over four years, a long enough period to capture a full market cycle. This long-term measure is appropriate as it recognizes that the effectiveness of investment management styles varies depending on the market environment.

Despite volatile investment markets, the Auto Fund's investment managers exceeded objectives across a number of equity asset classes during 2013 and for the second consecutive year, the Return Seeking portfolio exceeded its total fund return policy objective. An overall total return for the Auto Fund follows.



Equity markets embraced improved economic and fiscal data delivering strong, consistent returns during 2013. Common themes continued to drive growth in the U.S., including the recovery in housing, manufacturing and development of cheap domestic energy sources. Relative stability in Europe combined with ultra-accommodative monetary policy in Japan drove strong performance in international markets. World central banks maintained accommodative monetary policy affirming their commitment to sustained economic momentum, which helped further drive equity prices. Canadian equity markets delivered decent performance despite significant declines in material prices, especially gold.

Interest rates in Canada increased over the course of 2013. While short-term rates remained well anchored, mid- and long-term rates rose, resulting in a steeper yield curve. With interest rates still near multi-generational lows, low inflation, low growth and high consumer debt levels are expected to keep yields low through 2014.

Asset Class	Benchmark Index	Annual index returns ending December 31 (%)	
		2013	2012
Canadian equities	S&P/TSX Composite	13.0	7.2
U.S. equities	S&P 500 (\$C)	41.3	13.4
Non-North American equities	MSCI EAFE (\$C)	31.0	14.7
Bonds	DEX Universe Bond	-1.2	3.6
Short-term bonds	DEX Short-term Bond	1.7	2.0

Equity markets continued to gain momentum throughout 2013, generating strong returns for the year. The resource dependent TSX Composite Index finished the year up 13.0%. The S&P 500 Index generated a 32.4% return for the year (41.3% in Canadian dollar terms) while non-North American equities, the EAFE Index, rose 26.9% in aggregate local currency terms (31.0% in Canadian dollar terms). The Canadian dollar fell during 2013 creating foreign exchange gains for Canadian investors. For purposes of portfolio management, a market-based result is calculated that captures all interest and dividend income, as well as the impact of the change in market value of investments, both realized and unrealized. In 2013, the portfolio's market-based return was 5.7% compared to a 5.2% return in 2012. The 2013 return was higher due to strong equity performance, particularly from U.S. and non-North American markets, which compensated for negative returns generated from the fixed income portfolio.

More information regarding the Auto Fund's Matching and Return Seeking portfolios is provided within the section Statement of Financial Position, Investments.

## Other income

Other income consists of fees charged to customers for utilizing the AutoPay and short-term payment option programs, as well as salvage operations income. In 2013, other income of \$38.7 million was \$1.3 million higher than 2012. Fees earned for using payment option plans increased \$1.2 million for a total of \$25.1 million (2012 – \$23.9 million). The increase is due primarily to higher premiums written. The overall proportion of premiums financed through payment option programs was 62.3%, consistent with 2012 (61.9%). Salvage operations income of \$13.7 million (2012 – \$13.6 million) is consistent with the prior year.

## Statement of operations – actual versus budget

The Auto Fund prepares an annual budget each fall for the upcoming fiscal year. The plan is developed using long-term averages combined with known and expected information for the upcoming year. The Auto Fund's 2013 budget, developed in the fall of 2012, anticipated a decrease to the Rate Stabilization Reserve of \$16.8 million. The actual 2013 increase to the RSR was \$32.3 million, a favourable variance of \$49.1 million, due primarily to higher investment income.

Claim costs were \$739.1 million, \$19.0 million (2.5%) lower than budgeted, and the overall loss ratio of 91.6% was on target with the budget of 91.5%.

Overall investment earnings were \$86.7 million, \$42.6 million higher than planned. The Return Seeking portfolio, consisting of equities, real estate and infrastructure, experienced a \$104.0 million gain compared to a budget of \$28.9 million, a favourable variance of \$75.1 million. This was partially offset by negative fixed income returns from the Matching portfolio, which were \$32.5 million lower than budgeted.

## Statement of Cash Flows

	(thousands of \$)		
	2013	2012	Change
Total operating activities	\$ 87,744	\$ 75,429	\$ 12,315
Investing activities	(52,163)	(84,861)	32,698
Net cash flow	\$ 35,581	\$ (9,432)	\$ 45,013

Positive operating cash flows of \$87.7 million were generated, \$12.3 million higher than the \$75.4 million positive cash flow generated in 2012. This variance is explained primarily by growth in premiums written in 2013. The Auto Fund generally experiences strong cash flows due to the long-term nature of injury claim costs and corresponding growth in the provision for unpaid claims.

Certain of the cash flow generated from operating activities was used to fund net investing activities of \$52.2 million, with the remainder resulting in a \$35.6 million increase in cash and cash equivalents. Investing activities included net investment purchases of \$46.2 million and \$5.9 million of property and equipment purchases primarily related to building renewal, and furniture and equipment.

The increase in cash and cash equivalents of \$35.6 million during the year resulted in cash and cash equivalents of \$60.2 million at the end of 2013. Of this balance, \$57.7 million (2012 – \$19.0 million) was invested in money market investments with a maturity of 90 days or fewer from the date of acquisition. Money market investments increased significantly during the year as a result of the investment manager investing the Matching portfolio in shorter-term assets in accordance with the asset liability matching strategy.

## Statement of Financial Position

	(thousands of \$)		
	2013	2012	Change
<b>TOTAL ASSETS</b>	\$ 1,985,027	\$ 1,824,998	\$ 160,029
Key asset account changes:			
Investments	1,611,714	1,520,694	91,020
Cash and cash equivalents	60,215	24,634	35,581
Unpaid claims recoverable from reinsurers	31,004	6,558	24,446
Accounts receivable	204,934	193,384	11,550
Other assets	7,274	10,671	(3,397)

## **Investments**

Improvements in investment markets and the investment of operating cash flows resulted in an increase in the carrying value of investments of \$91.0 million during the year.

The investment portfolio is held to pay future claims, while income earned on these investments helps reduce insurance rates for vehicle owners. The portfolio's asset mix strategy is set by the Board of Directors through a detailed assessment of the Auto Fund's risk tolerance. In summary, the Auto Fund's positive cash flows and the presence of the Rate Stabilization Reserve, which serves to buffer the fund from short-term unfavourable investment performance, permits the Auto Fund to maintain a long-term investment horizon. The asset mix strategy takes into consideration the current and expected conditions of capital markets and the historic return and risk profile of various asset classes. In order to achieve the long-term investment goals, the Auto Fund must invest in asset classes that provide an attractive risk-return profile over the medium to long term. Over shorter periods, however, performance of these asset classes can be volatile. In 2013, investment earnings benefited from strong equity markets over the period. The Auto Fund investment portfolios will continue to hold a diversified asset mix and a longer-term focus, balancing the need for capital preservation in the short term with the need for portfolio growth over the longer term.

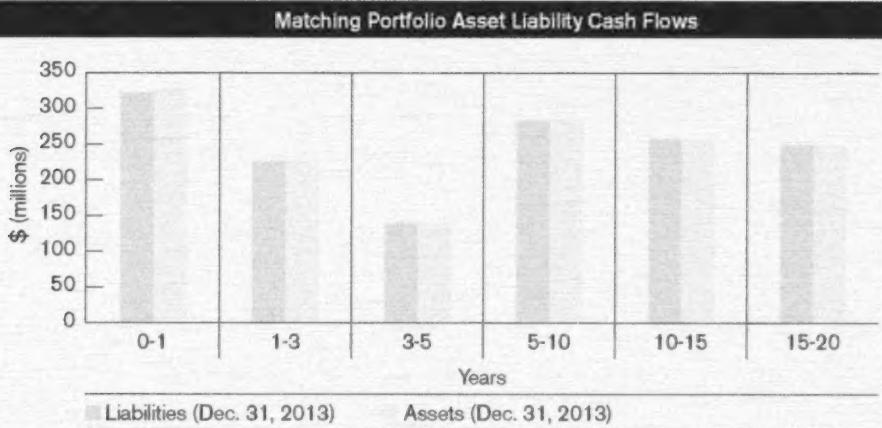
The asset mix strategy is formally documented in the Statement of Investment Policies and Goals. In addition to capturing the asset mix strategy, this document provides guidance on permissible investments, quality and quantity guidelines, conflicts of interest, related party transactions and investment performance expectations, among others. Management monitors and enforces compliance with the investment policy. No material compliance deviations were noted in 2013.

The Auto Fund's investment portfolio is managed by external investment managers. The portfolio is comprised of short-term investments, bonds and debentures, equities, mortgages, real estate and infrastructure. Equities include investments in Canadian and United States common shares as well as an investment in a non-North American pooled equity fund and global small capitalization equity pooled fund. The Auto Fund's investments in real estate and mortgages are through pooled funds as well. The direct infrastructure fund is held in a similar pooled-type investment. More detail on the investment portfolio categories is provided in note 6 to the financial statements.

The Auto Fund investment portfolio operates as two distinct portfolios – the Matching portfolio and the Return Seeking portfolio. The Matching portfolio holds the fixed income investments including mortgage securities, while the Return Seeking portfolio is comprised of equities, real estate and infrastructure. The investment strategy relies on the Matching portfolio to cover expected liability payments out to 20 years with remaining long-tail liabilities covered by the Return Seeking portfolio.

The objective of the Matching portfolio is to group claim payments into six buckets based on the expected payment date, and then match these outflows with anticipated cash inflows from coupon and principal payments from fixed income assets in each bucket. At initiation, the expected future liability stream and asset stream will demonstrate a close match. However, as bonds mature and actual claim payments vary from projection, the asset liability match will change. In conjunction with the Auto Fund's actuarial valuations, asset cash flows are realigned to revised liability cash flows to ensure a close match is maintained. From time to time, the allocation between the Matching portfolio and Return Seeking portfolio may also require rebalancing to maintain the overall risk-return objectives of the combined portfolio.

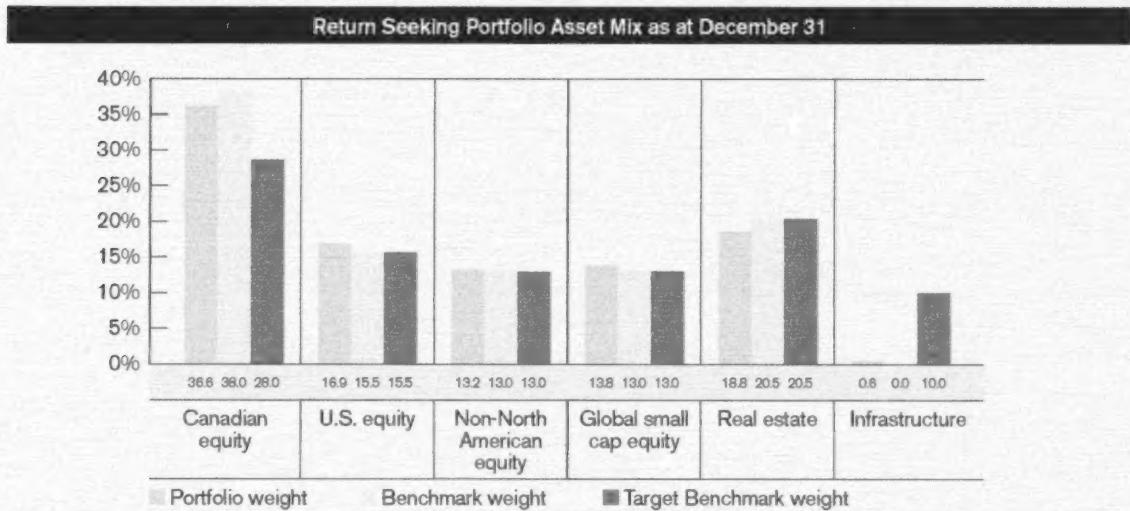
Expected liability cash flows and matching portfolio asset cash flows as of December 31, 2013, are:



The 2013 investment policy review resulted in some changes to the policy asset mix guidelines and benchmark portfolio weights. In the Return Seeking portfolio, the Canadian equity manager was replaced due to poor relative performance. Two new Canadian equity managers were added, a growth manager and a value manager, which, in combination, demonstrated consistent returns with better downside risk characteristics. The cash weight was also removed as cash needs are managed by the Matching portfolio. There were no changes to the Matching portfolio during 2013. The Auto Fund continues to monitor its fixed income investments to ensure they are well matched to their associated liabilities.

Current portfolio weights within the Return Seeking portfolio are in transition to the long-term benchmark portfolio weights adopted in 2011. As the infrastructure mandate is funded throughout 2014 and beyond, it is expected that the portfolio will align more closely with the long-term benchmark.

The portfolio asset mix and benchmark weights at December 31, 2013, are:



### Cash and cash equivalents

Cash and cash equivalents at December 31, 2013, were \$60.2 million (2012 – \$24.6 million), an increase of \$35.6 million. The sources of the change in cash and cash equivalents for the year are discussed in the above section, Statement of Cash Flows. Cash equivalents consist of money market investments such as treasury bills, banker's acceptances, discount notes or other liquid short-term investments that have a maturity of 90 days or fewer from the date of acquisition.

### Unpaid claims recoverable from reinsurers

Unpaid claims recoverable from reinsurers increased \$24.4 million due to the \$42.8 million Regina area hail storm, of which \$34.3 million is estimated as recoverable from reinsurers.

### Accounts receivable

Accounts receivable increased \$11.6 million, a result of the AutoPay financed premiums receivable growing by \$9.8 million, or 5.8%, to \$178.7 million. The increase is commensurate with the growth in premiums written.

### Other assets

Other assets decreased by \$3.4 million during the year, due primarily to amortization of the capitalized value of the Auto Fund's information system, which is included within intangible assets.

	(thousands of \$)		
	2013	2012	Change
<b>TOTAL LIABILITIES</b>	\$ 1,820,673	\$ 1,692,909	\$ 127,764
Key liability account changes:			
Provision for unpaid claims	1,384,592	1,280,402	104,190
Unearned premiums	368,878	351,330	17,548

### Provision for unpaid claims

The provision for unpaid claims reflects the estimated ultimate cost of claims reported but not settled, along with claims incurred but not reported. The process for determining the provision requires management judgment and estimation as discussed in the following section, Critical Accounting Estimates.

The provision for unpaid claims grew by \$104.2 million during 2013 to \$1.4 billion (2012 – \$1.3 billion). This represents an increase of 8.1% from last year. Key components of the change in the provision for unpaid claims are discussed in the preceding section, Claims Incurred. The majority of the increase is in unpaid injury benefits and is due to the continuing growth of the no-fault program as an additional year of losses is included in the provision.

### Unearned premiums

Unearned premiums increased \$17.5 million, commensurate with growth in premiums written.

	(thousands of \$)		
	2013	2012	Change
<b>EQUITY</b>	\$ 164,354	\$ 132,089	\$ 32,265
Key equity account changes:			
Rate Stabilization Reserve	162,814	127,122	35,692
Redevelopment Reserve	1,540	4,967	(3,427)

### **Rate Stabilization Reserve (RSR)**

The increase to the RSR was a result of the \$32.3 million surplus from operations, combined with a \$3.4 million appropriation from the Redevelopment Reserve. The appropriation from the Redevelopment Reserve offsets the amortization related to the Auto Fund's information system charged through current year operations.

### **Redevelopment Reserve**

The Redevelopment Reserve was established to ensure that adequate funding was available to meet the Auto Fund's commitment to redevelop its information systems. During 2013, amortization of capitalized project costs was \$3.4 million (2012 – \$4.4 million); therefore, the reserve was reduced accordingly with \$3.4 million (2012 – \$4.4 million) appropriated back to the RSR.

The Redevelopment Reserve was originally established at \$35.0 million, as the project cost was not to exceed this amount. The project was completed at the end of 2010. It addressed the antiquity of the previous systems and now provides improvements in delivering changes, offers more choices for customers, provides better and more accessible information, and better positions the Auto Fund for future demands. The remaining balance in the Redevelopment Reserve will be reduced and appropriated back to the RSR as the capitalized cost of the project is amortized in the future. It is expected to be fully appropriated back to the RSR during the first half of 2014.

### **For the three months ended December 31, 2013**

The Auto Fund prepares public quarterly financial reports for the first three quarters of each year. These reports are available on SGI's website at [www.sgi.sk.ca](http://www.sgi.sk.ca). Click on the About link and then click on Quarterly Reports. The following summarizes fourth quarter results.

The Auto Fund recorded a fourth quarter decrease to the RSR of \$23.1 million.

The Auto Fund experienced an underwriting loss of \$75.0 million compared to a loss of \$44.9 million in 2012. This variance was primarily the result of claim costs increasing \$32.9 million, largely a result of changes due to the impact of discounting, as the impact of increasing the investment margin for adverse deviation was recorded in the fourth quarter. This is discussed in the preceding section, Claims Incurred.

Fourth quarter investment earnings of \$42.8 million were \$32.2 million higher than the fourth quarter of 2012. The increase in investment earnings is due primarily to strong equity performance.

### **Quarterly Financial Highlights**

The following table highlights quarter over quarter results of the Auto Fund:

	(thousands of \$)									
	2013					2012				
	Q4	Q3	Q2	Q1	Year	Q4	Q3	Q2	Q1	Year
Net premiums earned	\$ 204,375	\$ 214,669	\$ 201,634	\$ 186,287	\$ 806,965	\$ 193,743	\$ 200,098	\$ 193,007	\$ 180,378	\$ 767,226
Claims incurred	234,271	201,247	138,420	165,165	739,103	201,389	184,787	189,597	164,755	740,528
Increase (decrease) to RSR	(23,090)	9,496	16,391	29,468	32,265	(1,700)	15,152	(17,692)	15,736	(11,496)
Cash flow from (used in) operations	31,148	23,855	69,660	(36,919)	87,744	17,633	28,251	58,811	(29,256)	75,429
Investments	1,611,714	1,607,853	1,533,805	1,523,094		1,520,694	1,495,327	1,353,666	1,374,758	
Provision for unpaid claims	1,384,592	1,330,406	1,256,937	1,281,876		1,280,402	1,252,975	1,209,824	1,171,657	
Rate Stabilization Reserve	162,814	185,250	174,829	157,514		127,122	150,853	134,721	151,319	

The following points are intended to assist the reader in analyzing trends in the quarterly financial highlights for 2013:

- Premium earnings generally rise in the spring and summer months, largely a factor of increased premiums related to seasonal vehicles.
- With the exception of the first quarter, the Auto Fund generates positive cash flows from operations. Cash is typically low in the first quarter as the Auto Fund pays annual premium taxes to the province in March and there are higher claim outflows from the winter driving season. Operating cash flows are generally strong throughout the remaining nine months of the year and during these months excess cash generated is directed to investments.

## Impact of New Accounting Standards

### Future accounting policy changes

The following future changes to accounting standards will have applicability to the Auto Fund:

#### IFRS 4 – Insurance Contracts

In June 2013, the IASB published a revised exposure draft (2013 ED) on the accounting for insurance contracts which builds on the previous consultations undertaken in 2007 and 2010. The 2013 ED is the result of deliberations at the IASB using comments received from constituents. The ED continues to propose a new standard on accounting for insurance contracts, which would replace IFRS 4, *Insurance Contracts*. The proposals represent a comprehensive IFRS accounting model for insurance contracts and are expected to have a significant impact on the financial reporting of insurers. A final standard is expected in 2015 with implementation not expected before 2018.

#### IFRS 9 – Financial Instruments

In November 2009, the IASB issued an exposure draft of IFRS 9, *Financial Instruments*, as part of its plan to replace IAS 39, *Financial Instruments: Recognition and Measurement*.

The new standard requires financial assets to be measured at either fair value or amortized cost, on the basis of the entity's business model for managing the financial asset and the contractual cash flow characteristics of the financial asset. A financial asset that is held by an entity for the purpose of collecting contractual cash flows on specified dates per contractual terms should be measured at amortized cost. All other financial assets should be measured at fair value.

For equity instruments, management has an option on initial recognition to irrevocably designate on an instrument-by-instrument basis to present the changes in their fair value directly in equity. There is no subsequent recycling of fair value gains and losses from equity to the Statement of Operations; however, dividends from such equity investments will continue to be recognized in profit or loss.

In November 2012, the IASB issued limited amendments to the exposure draft. The amendments include introduction of a fair value through other comprehensive income (FVOCI) measurement category for simple debt instruments. In this measurement category, the Statement of Financial Position will reflect the fair value carrying amount while amortized cost information is presented in the Statement of Operations. The difference between the fair value and amortized cost information will be recognized in other comprehensive income.

In July 2013, the mandatory effective date for this standard was deferred and is pending the finalization of the impairment and classification and measurement requirements. While early adoption is permitted under the standard, the Office of the Superintendent of Financial Institutions (OSFI) has indicated that early adoption is not allowed. While the Auto Fund is not federally regulated, it generally follows OSFI's guidance in such matters.

The Auto Fund is in the process of assessing the impact of the new standard.

#### **IAS 36 – Impairment of Assets – Recoverable Amounts Disclosures for Non-Financial Assets**

In May 2013, the IASB issued limited scope amendments to IAS 36. The amendment clarified the requirement to disclose the recoverable amount of an asset (including goodwill) or a cash-generating unit for which a material impairment loss was recognized or reversed during the reporting period. In addition, the amendment requires an entity to disclose the discount rate used in a present value technique that has been used in determining the recoverable amount of an impaired asset on the basis of fair value less costs of disposal. These amendments are effective for annual periods beginning on or after January 1, 2014. Earlier application is permitted. The Auto Fund does not expect these amendments to impact the financial statements.

#### **Annual Improvements Cycles**

In 2012, the IASB issued two exposure drafts for Annual Improvements Cycles 2010-2012 and 2011-2013, which include minor amendments to a number of IFRSs. The annual improvements process is used to make necessary but non-urgent changes to IFRSs that are not included in other projects. The amendments issued are all effective for annual periods beginning January 1, 2014. Early application is permitted, however OSFI has indicated that it will not allow early adoption of these changes for federally regulated financial institutions. While the Auto Fund is not federally regulated, it generally follows OSFI's guidance in such matters. The Auto Fund does not expect these amendments to significantly impact the financial statements.

## **Related Party Transactions**

The Saskatchewan Auto Fund is related in terms of common ownership to all Government of Saskatchewan ministries, agencies, boards, commissions, Crown corporations, and jointly controlled and significantly influenced corporations and enterprises. Transactions with these entities are entered into in the normal course of business and are settled at prevailing market prices under normal trade terms. Details of significant related party transactions disclosed in the financial statements follow.

SGI is the administrator of the Saskatchewan Auto Fund on behalf of the Province of Saskatchewan. Administrative and loss adjustment expenses incurred by SGI are allocated to the Auto Fund directly or on the basis of specific allocations. Amounts incurred by SGI and charged to the Auto Fund were \$138.2 million (2012 – \$130.8 million).

An SGI Board member owns an organization that provides insurance services on behalf of the Auto Fund. Premiums written during the year from this organization amounted to \$1.9 million (2012 – \$1.9 million) and the associated accounts receivable at December 31, 2013, were \$25,000 (2012 – \$7,000). Issuer fees related to these premiums were \$169,000 (2012 – \$159,000). The above noted transactions are routine operating transactions in the normal course of business.

## Off Balance Sheet Arrangements

The Auto Fund, in its normal course of operations, enters into certain transactions that are not required to be recorded on its statement of financial position – commonly referred to as the balance sheet. These items include litigation, structured settlements and rehabilitation funding commitments. These items are discussed below and in the notes to the financial statements.

The Auto Fund, as is common to other entities that operate in the insurance industry, is subject to litigation arising in the normal course of insurance operations. The Auto Fund is of the opinion that current litigation will not have a material impact on operations, the financial position or cash flows of the Auto Fund.

In the normal course of settling claims, the Auto Fund settles some long-term disability claims by purchasing structured settlements (annuities) from various financial institutions for claimants. This is a common practice in the property and casualty industry. The net present value of the scheduled payments at December 31, 2013, was \$21.6 million (2012 – \$23.0 million). The Auto Fund has no recourse to these funds. The Auto Fund provides a financial guarantee to the claimant in the event of default by the financial institution on the payment schedule to the claimant. No default has occurred in the past on these payment schedules and the likelihood of such default is considered extremely remote.

The Auto Fund has contractual obligations to provide funding to Saskatchewan health organizations to provide for rehabilitative services for those injured in automobile collisions. Funding commitments range between \$21.6 million and \$28.7 million per year over the next five years.

## Critical Accounting Estimates

This discussion and analysis of financial condition and results of operations is based upon financial statements as presented in this annual report. These financial statements have been prepared in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board and interpretations of the International Reporting Interpretations Committee. Significant accounting policies are described in note 3 to the financial statements. Some of these policies involve critical accounting estimates because they require SGI, as the administrator, to make particularly subjective or complex judgments about matters that are inherently uncertain and because of the likelihood that materially different amounts could be reported under different conditions or using different assumptions.

The development, selection and application of key accounting policies, and the critical accounting estimates and assumptions they involve, have been discussed with the Audit and Finance Committee of the Board of Directors, and the Audit and Finance Committee has reviewed the disclosures described in this section. The most significant critical accounting estimates involve the provision for unpaid claims and unpaid claims recoverable from reinsurers.

### Provision for unpaid claims

A provision for unpaid claims is maintained to cover the estimated ultimate liability for losses and loss adjustment expenses for reported claims and claims incurred but not yet reported at the end of each accounting period. The initial provision is determined on the reported facts filed with the claim, and then revised regularly as more information on the claim becomes known. The provision does not represent the exact calculation of the liability owing to claimants, but is an estimate developed using Canadian accepted actuarial practices and Canadian insurance regulatory requirements. The estimate reflects an expectation of the ultimate cost of settlement and administration of claims. It involves an assessment based on the facts and circumstances of the events reported in the claim, experience with similar claims, historical trends involving claim payments, claim severity, the effect of inflation on reported and future claims, court decisions and the time frame anticipated to settle and pay the claim.

This provision is refined on a continual basis as prior fiscal year claims are settled and additional claims are reported and settled. There may be significant time delays from the occurrence of the insured event and when it is reported. If this occurs near the year-end date, estimates are made as to the value of these claims based on information known at that time. As well, uncertainty exists for reported claims that are not settled, as all necessary information may not be available. Thus, with the level of uncertainty involved in the claim process, until the final settlement occurs, current reserves may not be sufficient. The provision for unpaid claims has been calculated including the impact of discounting. Any adjustments to these estimates, both positive (a redundancy or excess) and negative (a deficiency) are included in the provision for unpaid claims and are reflected as claims incurred in the current year's Statement of Operations.

## **Unpaid claims recoverable from reinsurers**

Unpaid claims recoverable from reinsurers includes amounts for expected recoveries related to unpaid claim liabilities. Amounts recoverable from reinsurers are estimated in a manner consistent with claim and claim adjustment expense reserves, and are reported in the Statement of Financial Position. The ceding of insurance does not discharge the Auto Fund's primary liability to its insureds. An estimated allowance for doubtful accounts is recorded on the basis of periodic evaluations of balances due from reinsurers, reinsurer solvency, management's experience and current economic conditions. At December 31, 2013, and 2012, there is no allowance for doubtful accounts recorded related to unpaid claims recoverable from reinsurers.

## **Risk Management**

Risk management is a process for recognizing and addressing risks that could affect the achievement of corporate objectives. On an annual basis, management reviews the key risks faced by the Auto Fund by identifying specific risk events and their potential impact on operations, finances and reputation. Each risk event is rated based on the likelihood of the event occurring and severity of the consequences if it did occur, both before and after application of potential mitigations.

The above process results in a risk profile for the Auto Fund, which is reviewed by the Risk Committee of the Board of Directors annually. SGI's Audit Services department also uses the risk profile in developing its annual work plan, which provides an assurance component to the Auto Fund's risk management process.

The following risks represent the most serious threats to the Auto Fund. Failure to manage any of these risks could lead to significant operational, financial or reputational damage. The nature of these risks, along with efforts to mitigate them, is summarized below.

### **Significant Privacy Breach**

**Risk:** Personal information held by the Auto Fund for a large number of customers is lost, accessed, used or disclosed contrary to legislated privacy requirements, resulting in adverse legal, regulatory and financial consequences, as well as a loss in confidence by customers and the shareholder.

**Mitigation:** Specific guidelines on handling personal information have been implemented and are updated regularly to be consistent with industry recommended best practices. SGI is implementing the AICPA/CICA Privacy Maturity Model which provides SGI with tools to assess and measure its privacy program. SGI conducts privacy audits in areas that handle customer information, and uses a Privacy Impact Assessment process for reviewing business changes, to ensure privacy concerns are addressed at the design level. To promote awareness of privacy obligations, new staff must complete online privacy training, and all staff are required to complete an annual sign-off of the Code of Ethics and Conduct, and the Confidentiality and Non-Disclosure Agreement.

## Catastrophic Claim Loss

**Risk:** An event loss in excess of reinsurance limits, an aggregation of large losses within the corporate net retention or the failure of a reinsurer could result in major financial losses for the Auto Fund.

**Mitigation:** SGI's reinsurance limits were determined based on independent catastrophe modeling, and reinsurance limits are purchased in excess of the 1-in-250-year event probable maximum loss. The Corporation conducts scenario modeling on relevant catastrophic storm events, overlaying them on high exposure concentrations to validate the upper limit of reinsurance protection. To mitigate the risk of reinsurer failure, SGI and its reinsurance brokers monitor the reinsurer rating provided by AM Best, and Standard and Poor's.

## Leadership / Strategy

**Risk:** The risk that the Auto Fund does not have the right strategic plan or leadership to be successful.

**Mitigation:** SGI's purpose and ideals are defined clearly in the corporate mission, vision and values statements, and the Auto Fund promotes leadership in training programs. The corporate commitment to privacy and ethical behaviour is reinforced through the annual review and sign-off by all employees of the Code of Ethics and Conduct. A strategic plan has been developed with the feedback of employees and other stakeholders, and provides a detailed plan for the future of the Auto Fund. The strategic plan is formally reviewed and updated annually, and a redeveloped prioritization process for major corporate projects is being implemented.

## Transfer and Acquisition of Expertise

**Risk:** SGI is unable to build and maintain the knowledge, skill and experience within the organization's workforce needed to thrive now and in the future. Challenges include retirements, recruitment of qualified personnel in a tight labour market and the need to support an analytical and customer-centric culture.

**Mitigation:** SGI has implemented or is working on a number of programs in this area, including competency-based recruitment, training and mentoring programs, knowledge management solutions, and monitoring of workplace engagement and enablement through employee surveys. A corporate learning strategy is in place to grow talent, and SGI has devoted additional resources and technology to training and development. SGI's succession planning process focuses on: (i) ensuring senior management positions have backups; (ii) identifying high performing staff who have potential for more senior roles; and, (iii) ensuring high potential staff and the leadership team have ongoing development and support. The corporate diversity/recruitment strategy was updated in 2012 to enhance partnerships with outreach agencies and educational institutions, and the Corporation's visibility as a preferred employer. As a result, SGI has received national recognition as a Top 100 Employer, one of Canada's top diversity employers and one of Canada's top employers for employees over 40.

## Customer Focus

**Risk:** The Auto Fund is unable to provide value to customers.

**Mitigation:** Consultations with affected stakeholders are completed for new initiatives to ensure customer acceptance. Registration and traffic safety programs are reviewed on an ongoing basis, and customer needs and concerns are monitored through customer service surveys, and discussions with issuers and brokers. During 2013, the Auto Fund presented recommendations to the Legislative Assembly's Special Committee on Traffic Safety that were adopted, and created the Motorcycle Review Committee to get customer input regarding ratings, safety programs and coverage. The Auto Fund is also reviewing its Safe Driver Recognition and Business Recognition programs and commencing an injury coverage review.

## Outlook for 2014

While the Auto Fund does not operate in a competitive environment, it faces many external pressures – from increasing traffic collisions, to changes in customer preferences, to declining bond yields, and rising wages and repair rates.

For 2014, the Auto Fund is focused on three critical priorities – evolving to a strongly customer-centric business model, maintaining financial sustainability and ensuring the staff culture supports these priorities. This will mean continuing to improve service to customers, implementing recommendations from the all-party committee traffic safety review and the motorcycle review, and completing a review of Saskatchewan's auto injury program. It will also mean ensuring the Auto Fund collects the premium required to cover claim costs and expenses.

A central tenet of SGI's strategic plan is customer-centricity. A Customer and Distribution Strategy division was created in 2012 and tasked with developing customer strategy, and leading SGI in implementing it. That work is well underway and continues to be an important focus area in 2014. However, it is likely a further three-to-five year journey to achieve a true state of customer-centricity throughout the Auto Fund.

Due to the impacts on the Rate Stabilization Reserve associated with increasing autobody labour rates and lower premium growth than previously anticipated, as well as the impact of declining bond yields, rising income replacement costs for accident victims and higher costs for parts used in collision repair, a rate increase and surcharge are required again in 2014. As such, the Auto Fund submitted a proposal to the Saskatchewan Rate Review Panel which included a 2.7% revenue increase, with rate rebalancing. Rebalancing helps promote greater fairness in rating for all drivers, since it takes into account the number of claims and average cost of claims for each class of vehicle and sets rates accordingly, meaning each customer's rate would depend on the type of vehicle they own. An additional 3.7% has also been requested to replenish the Rate Stabilization Reserve. The 3.7% capital amount will move the RSR one-fifth of the way towards the Auto Fund's 100% MCT target, consistent with the revised capital management policy discussed earlier.

While faced with a challenging environment, an ambitious 2014 agenda and including the proposed rate program, the Auto Fund continues to provide amongst the lowest average personal vehicle rates in Canada and remains focused to deliver on its vision to be a company where every customer, employee, owner and business partner is proud to do business and work with it.

# Responsibility for Financial Statements

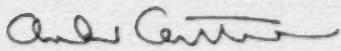
The financial statements are the responsibility of Management and have been prepared in conformity with International Financial Reporting Standards. In the opinion of Management, the financial statements fairly reflect the financial position, results of operations and cash flows of the Saskatchewan Auto Fund (the Auto Fund) within reasonable limits of materiality.

Preparation of financial information is an integral part of Management's broader responsibilities for the ongoing operations of the Auto Fund. Management maintains an extensive system of internal accounting controls to ensure that transactions are accurately recorded on a timely basis, are properly approved and result in reliable financial statements. The adequacy and operation of the control systems are monitored on an ongoing basis by an internal audit department.

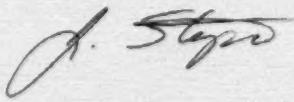
An actuary has been appointed by the Auto Fund to carry out a valuation of the policy liabilities in accordance with accepted actuarial practice and common Canadian insurance regulatory requirements. The policy liabilities consist of a provision for unpaid claim and adjustment expenses on the earned portion of policies and of future obligations on the unearned portion of policies. In performing this valuation, the actuary makes assumptions as to future rates of claim frequency and severity, inflation, reinsurance recoveries, expenses and other contingencies, taking into consideration the circumstances of the Auto Fund and the nature of the insurance policies. The actuary also makes use of Management information provided by the Auto Fund and the work of the external auditors in verifying the data used in the valuation.

The financial statements have been examined and approved by the Board of Directors of Saskatchewan Government Insurance, administrator of the Auto Fund. An Audit and Finance Committee, composed of members of the Board of Directors, meets periodically with financial officers of Saskatchewan Government Insurance and the external auditors. These external auditors have free access to this Committee, without Management present, to discuss the results of their audit work and their opinion on the adequacy of internal financial controls and the quality of financial reporting.

As appointed by the Lieutenant Governor in Council and approved by Crown Investments Corporation of Saskatchewan, PricewaterhouseCoopers have been appointed external auditors. Their responsibility is to report to the Members of the Legislative Assembly regarding the fairness of presentation of the Auto Fund's financial position and results of operations as shown in the financial statements. In carrying out their audit, the external auditors also make use of the work of the actuary and her report on the policy liabilities. The Auditor's Report outlines the scope of their examination and their opinion.



Andrew R. Cartmell  
President and Chief Executive Officer  
Saskatchewan Government Insurance  
as Administrator of the  
Saskatchewan Auto Fund



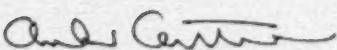
Jeff Stepan  
Chief Financial Officer  
Saskatchewan Government Insurance  
as Administrator of the  
Saskatchewan Auto Fund

February 27, 2014

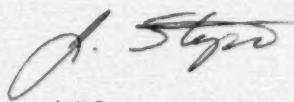
# Annual Statement of Management Responsibility

I, Andrew Cartmell, President and Chief Executive Officer, and I, Jeff Stepan, Chief Financial Officer, certify the following:

- a. That we have reviewed the financial statements included herein. Based on our knowledge, having exercised reasonable diligence, the financial statements fairly present, in all material respects, the financial condition, results of operations and cash flows, as of December 31, 2013.
- b. That based on our knowledge, having exercised reasonable diligence, the financial statements do not contain any untrue statements of material fact, or omit to state a material fact that is either required to be stated or that is necessary to make a statement not misleading in light of the circumstances under which it was made.
- c. That Saskatchewan Auto Fund (the Auto Fund) is responsible for establishing and maintaining effective internal control over financial reporting, which includes safeguarding of assets and compliance with applicable legislative authorities; and, the Auto Fund has designed internal controls over financial reporting that are appropriate to its circumstances.
- d. That the Auto Fund conducted its assessment of the effectiveness of its internal controls over financial reporting and, based on the results of this assessment, it can provide reasonable assurance that internal controls over financial reporting as of December 31, 2013, were operating effectively and no material weaknesses were found in the design or operation of the internal controls over financial reporting.



Andrew R. Cartmell  
President and Chief Executive Officer  
Saskatchewan Government Insurance  
as Administrator of the  
Saskatchewan Auto Fund



Jeff Stepan  
Chief Financial Officer  
Saskatchewan Government Insurance  
as Administrator of the  
Saskatchewan Auto Fund

February 27, 2014

# Actuary's Report

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To the Board of Directors of Saskatchewan Government Insurance

I have valued the policy liabilities and reinsurance recoverables of the Saskatchewan Auto Fund for its statement of financial position at December 31, 2013, and their change in the statement of operations for the year then ended in accordance with accepted actuarial practice in Canada, including selection of appropriate assumptions and methods.

In my opinion, the amount of policy liabilities, net of reinsurance recoverables, makes appropriate provision for all policyholder obligations, and the financial statements fairly present the results of the valuation.



Barb Addie  
Baron Insurance Services Inc.  
Fellow, Canadian Institute of Actuaries  
Fellow, Casualty Actuarial Society

February 27, 2014

# Independent Auditor's Report

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February 27, 2014

To the Members of the Legislative Assembly, Province of Saskatchewan

We have audited the accompanying financial statements of Saskatchewan Auto Fund, which comprise the statement of financial position as at December 31, 2013 and the statements of operations, changes in equity and cash flows for the year then ended, and the related notes, which comprise a summary of significant accounting policies and other explanatory information.

## **Management's responsibility for the financial statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

## **Auditor's responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## **Opinion**

In our opinion, the financial statements present fairly, in all material respects, the financial position of Saskatchewan Auto Fund as at December 31, 2013 and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

## **Other matter**

The financial statements of Saskatchewan Auto Fund for the year ended December 31, 2012, were audited by another auditor who expressed an unmodified opinion on those statements on February 28, 2013.

*PricewaterhouseCoopers LLP*

Chartered Accountants

# Statement of Financial Position

	(thousands of \$)	
	December 31 2013	December 31 2012
<b>Assets</b>		
Cash and cash equivalents (note 4)	\$ 60,215	\$ 24,634
Accounts receivable (note 5)	204,934	193,384
Investments under securities lending program (note 6)	219,471	302,823
Investments (note 6)	1,392,243	1,217,871
Unpaid claims recoverable from reinsurers (note 9)	31,004	6,558
Deferred policy acquisition costs (note 7)	27,528	28,049
Property and equipment (note 10)	42,358	41,008
Other assets (note 8)	7,274	10,671
	<b>\$ 1,985,027</b>	<b>\$ 1,824,998</b>
<b>Liabilities</b>		
Accounts payable and accrued liabilities	\$ 25,616	\$ 21,893
Premium taxes payable	41,587	39,284
Unearned premiums (note 11)	368,878	351,330
Provision for unpaid claims (note 9)	1,384,592	1,280,402
	<b>1,820,673</b>	<b>1,692,909</b>
<b>Equity</b>		
Rate Stabilization Reserve	162,814	127,122
Redevelopment Reserve	1,540	4,967
<b>Total Equity</b>	<b>164,354</b>	<b>132,089</b>
	<b>\$ 1,985,027</b>	<b>\$ 1,824,998</b>

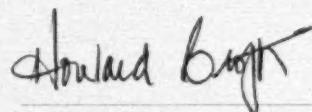
## Contingencies (note 18)

The accompanying notes are an integral part of these financial statements.

Approved by the Board of Directors and signed on their behalf on February 27, 2014



Arlene Wiks  
Director



Howard Crofts  
Director

# Statement of Operations

For the years ended December 31	(thousands of \$)	
	2013	2012
Gross premiums written	\$ 831,731	\$ 785,679
Premiums ceded to reinsurers	(7,218)	(4,512)
Net premiums written	824,513	781,167
Change in net unearned premiums (note 11)	(17,548)	(13,941)
<b>Net premiums earned</b>	<b>806,965</b>	<b>767,226</b>
Net claims incurred (note 9)	739,103	740,528
Issuer fees	42,629	37,795
Administrative expenses	53,146	51,546
Premium taxes	40,664	38,555
Traffic safety programs	24,620	22,626
<b>Total claims and expenses</b>	<b>900,162</b>	<b>891,050</b>
Underwriting loss	(93,197)	(123,824)
Investment earnings (note 12)	86,713	74,838
Other income (note 13)	38,749	37,490
<b>Increase (Decrease) to Rate Stabilization Reserve and Comprehensive Income (Loss)</b>	<b>\$ 32,265</b>	<b>\$ (11,496)</b>

The accompanying notes are an integral part of these financial statements.

## Statement of Changes in Equity

For the years ended December 31	(thousands of \$)	
	2013	2012
<b>Rate Stabilization Reserve</b>		
Balance, beginning of year	\$ 127,122	\$ 134,261
Increase (Decrease) to Rate Stabilization Reserve	32,265	(11,496)
Appropriation from Redevelopment Reserve	3,427	4,357
<b>Balance, end of year</b>	<b>\$ 162,814</b>	<b>\$ 127,122</b>
<b>Redevelopment Reserve</b>		
Balance, beginning of year	\$ 4,967	\$ 9,324
Appropriation to Rate Stabilization Reserve	(3,427)	(4,357)
<b>Balance, end of year</b>	<b>\$ 1,540</b>	<b>\$ 4,967</b>
<b>Total Equity</b>	<b>\$ 164,354</b>	<b>\$ 132,089</b>

The accompanying notes are an integral part of these financial statements.

# Statement of Cash Flows

For the years ended December 31	(thousands of \$)	
	2013	2012
<b>Cash provided by (used for):</b>		
<b>Operating activities</b>		
Increase (Decrease) to Rate Stabilization Reserve and Comprehensive Income (Loss)	\$ 32,265	\$ (11,496)
Non-cash items:		
Bond amortization	(737)	106
Depreciation	7,961	8,434
Net realized gain on sale of investments	(31,996)	(18,651)
Net unrealized gain on change in market value of investments	(12,090)	(21,008)
Loss on disposal of property and equipment	82	49
Change in non-cash operating items (note 16)	92,259	117,995
	<b>87,744</b>	<b>75,429</b>
<b>Investing activities</b>		
Purchases of investments	(1,300,713)	(1,141,569)
Proceeds on sale of investments	1,254,516	1,060,315
Purchases of property and equipment	(5,966)	(3,607)
	<b>(52,163)</b>	<b>(84,861)</b>
<b>Increase (Decrease) in cash and cash equivalents</b>	<b>35,581</b>	<b>(9,432)</b>
Cash and cash equivalents, beginning of year	24,634	34,066
<b>Cash and cash equivalents, end of year</b>	<b>\$ 60,215</b>	<b>\$ 24,634</b>
<b>Supplemental cash flow information:</b>		
Interest received	\$ 25,514	\$ 25,826
Dividends received	\$ 6,044	\$ 5,212

The accompanying notes are an integral part of these financial statements.

# Notes to the Financial Statements

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December 31, 2013

## 1. Status of the Auto Fund

The Saskatchewan Auto Fund was established effective January 1, 1984, by an amendment to *The Automobile Accident Insurance Act*. The address of the Auto Fund's registered office is 2260-11th Avenue, Regina, SK, Canada. The Auto Fund is a compulsory vehicle insurance program providing vehicle registrations, driver's licences and related services for Saskatchewan drivers and vehicle owners. In addition to vehicle damage and property liability coverage, the Auto Fund also includes injury coverage that provides a choice between No Fault Coverage or Tort Coverage.

The Auto Fund is a self-sustaining fund, administered by Saskatchewan Government Insurance (SGI). The role of SGI, as administrator, is to oversee the operations of the Auto Fund for the Province of Saskatchewan. Any annual excess or deficiencies of the Auto Fund are recorded in its Rate Stabilization Reserve (RSR). The RSR is held on behalf of Saskatchewan's motoring public and is intended to protect motorists from rate increases made necessary by unexpected events and losses arising from catastrophic events.

Substantially all of the Auto Fund's premium revenue is subject to review by the Saskatchewan Rate Review Panel (SRRP). The Auto Fund is required to submit vehicle insurance rate changes to the SRRP, whose mandate is to evaluate the rate change and to provide an opinion on the fairness and reasonableness of the requested change. SRRP does not have the authority to implement any of its recommendations; the final decision to approve, change, or reject rate changes is at the discretion of the government of the Province of Saskatchewan.

Being a fund of the Province of Saskatchewan, the Auto Fund is exempt from federal and provincial income taxes. The financial results of the Auto Fund are included in the Province of Saskatchewan's summary financial statements and not in SGI's financial statements.

## 2. Basis of Preparation

### Statement of compliance

The financial statements for the year ended December 31, 2013, have been prepared in accordance with International Financial Reporting Standards (IFRS). References to IFRS are based on Canadian Generally Accepted Accounting Principles (GAAP) for publicly accountable enterprises as set out in Part 1 of the CPA Canada Handbook. Part 1 of the CPA Canada Handbook incorporates IFRS as issued by the International Accounting Standards Board (IASB) and interpretations of the International Financial Reporting Interpretations Committee (IFRIC).

### Basis of measurement

The financial statements have been prepared using the historical cost basis, except for financial instruments and the provision for unpaid claims and unpaid claims recoverable from reinsurers. The methods used to measure the values of financial instruments are discussed further in note 3. The provision for unpaid claims and unpaid claims recoverable from reinsurers are measured on a discounted basis in accordance with accepted actuarial practice (which in the absence of an active market provides a reasonable proxy of fair value).

### **Statement of Financial Position classification**

The Statement of Financial Position has been prepared on a non-classified basis in order of liquidity, with a distinction based on expectations regarding recovery or settlement within 12 months after the balance sheet date (current) and more than 12 months after the balance sheet date (non-current), presented in the notes.

### **Functional and presentation currency**

These financial statements are presented in Canadian dollars, which is the Auto Fund's functional and presentation currency.

### **Use of estimates and judgment**

The preparation of financial statements in accordance with IFRS requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from these estimates and changes in estimates are recorded in the accounting period in which they are determined. The most significant estimation processes are related to the actuarial determination of the provision for unpaid claims (note 9) and the valuation of accounts receivable (note 5).

## **3. Significant Accounting Policies**

### **Financial assets and liabilities**

The measurement basis for financial assets and financial liabilities depends on whether the financial assets and liabilities have been classified as fair value through profit and loss, available for sale, held to maturity, loans and receivables, or other financial liabilities. Financial assets and liabilities classified as fair value through profit and loss are measured at fair value and changes in fair value are recognized as an increase or decrease to the Rate Stabilization Reserve. Financial assets classified as available for sale are measured at fair value with unrealized changes in fair value recorded in other comprehensive income; however, unrealized losses on investments that show objective evidence of impairment are recognized as a decrease to the Rate Stabilization Reserve. Financial assets designated as held to maturity or loans and receivables are initially recognized at fair value and subsequently measured at amortized cost using the effective interest method, less provision for impairment losses, if any. Other financial liabilities are initially recognized at fair value and subsequently measured at amortized cost using the effective interest method. The Auto Fund has no financial assets or liabilities designated as available for sale or held to maturity.

The Auto Fund has designated its cash and cash equivalents and investments as fair value through profit and loss. Accounts receivable are designated as loans and receivables. Accounts payable and accrued liabilities and premium taxes payable are designated as other financial liabilities. Unpaid claims recoverable from reinsurers, and the provision for unpaid claims are exempt from the above requirement.

Financial assets and financial liabilities are offset and the net amount reported in the Statement of Financial Position only when there is a legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis, or to realize the assets and liabilities simultaneously. Income and expenses are not offset in the Statement of Operations unless required or permitted by an accounting standard or interpretation, as specifically disclosed in the accounting policies of the Auto Fund. There are no financial assets or financial liabilities reported as offset in these financial statements.

### **Fair value of financial instruments**

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. All fair value measurements relate to recurring

measurements. Fair value measurements for investments are categorized into levels within a fair value hierarchy based on the nature of the valuation inputs (Level 1, 2 or 3).

The three levels are based on the priority of inputs to the respective valuation technique. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3). An asset's or liability's classification within the fair value hierarchy is based on the lowest level of significant input to its valuation. The input levels are defined as follows:

**Level 1: Unadjusted quoted prices in active markets for identical assets or liabilities**

The Auto Fund defines active markets based on the frequency of valuation and any restrictions or illiquidity on disposition of the underlying investment and trading volumes. Assets measured at fair value and classified as Level 1 include Canadian and U.S. common shares, and pooled equity funds. Fair value is based on market price data for identical assets obtained from the investment custodian, investment managers or dealer markets. The Auto Fund does not adjust the quoted price for such investments.

**Level 2: Quoted prices in markets that are not active or inputs that are observable either directly (i.e., as prices) or indirectly (i.e., derived from prices)**

Level 2 inputs include observable market information, including quoted prices for assets in markets that are considered less active. Assets measured at fair value and classified as Level 2 include short-term investments, bonds and debentures, and the pooled mortgage and real estate funds. Fair value of short-term investments and bonds and debentures is based on or derived from market price data for same or similar instruments obtained from the investment custodian, investment managers or dealer markets. Fair value for the pooled mortgage fund is determined based on the market values of the underlying mortgage investments, calculated by discounting scheduled cash flows through to the estimated maturity of the mortgages, subject to adjustments for liquidity and credit risk. Fair value of the real estate pooled fund is determined based on the most recent appraisals of the underlying properties.

**Level 3: Unobservable inputs that are supported by little or no market activity and are significant to the estimated fair value of the assets or liabilities**

Level 3 assets and liabilities include financial instruments whose values are determined using internal pricing models, discounted cash flows methodologies, or similar techniques that are not based on observable market data, as well as instruments for which the determination of estimated fair value requires significant management judgment or estimation. Assets classified as Level 3 include the pooled infrastructure fund. The fair value of the pooled infrastructure fund is determined using separate valuation techniques for each underlying asset as appropriate, including, but not limited to, discounted cash flow models, recent comparable sales and purchase transactions, and valuation multiples of similar assets.

The fair value of other financial assets and financial liabilities is considered to be the carrying value when they are of short duration or when the investment's interest rate approximates current observable market rates. Where other financial assets and financial liabilities are of longer duration, then fair value is determined using the discounted cash flow method using discount rates based on adjusted observable market rates. The fair values of cash and cash equivalents, accounts receivable, accounts payable and accrued liabilities and premium taxes payable approximate their carrying values due to their short-term nature.

## **Investments**

The Auto Fund records its investment purchases and sales on a trade-date basis, being the date when the transactions are entered into. Financial assets are derecognized when the rights to receive cash flows from them have expired, or when the Auto Fund has transferred substantially all risks and rewards of ownership.

### **Investments under securities lending program**

Securities lending transactions are entered into on a collateralized basis. The securities lent are not derecognized on the Statement of Financial Position given that the risks and rewards of ownership are not transferred from the Auto Fund to the counterparties in the course of such transactions. The securities are reported separately on the Statement of Financial Position on the basis that the counterparties may resell or re-pledge the securities during the time that the securities are in their possession.

Securities received from counterparties as collateral are not recorded on the Statement of Financial Position given that the risks and rewards of ownership are not transferred from the counterparties to the Auto Fund in the course of such transactions.

### **Investment earnings**

The Auto Fund recognizes interest revenue as earned, dividends when declared, pooled fund revenue when a distribution is declared, realized gains and losses on investments when the investment has been sold and unrealized gains and losses based on the changes in market value of the investments held at the year end date.

Interest revenue includes amortization of any premium or discount recognized at date of purchase of the security. Amortization is calculated using the effective interest method. Realized gains and losses represent the difference between the amounts received through the sale of investments and their respective cost base. Interest is generally receivable on a semi-annual basis.

Direct investment expenses, such as external custodial, investment management and investment consultant expenses, are recorded against investment earnings.

### **Foreign currency translation**

Monetary assets and liabilities denominated in foreign currency are translated at the exchange rate in effect at the year-end date. Revenues and expenses are translated at the exchange rate in effect at the transaction date. Unrealized foreign exchange gains and/or losses arising on monetary and non-monetary investments designated as fair value through profit and loss are recognized in investment earnings. Unrealized gains and/or losses arising on translation are charged to operations in the current year. Translation gains and/or losses related to other financial assets and liabilities are charged to operations in the current year.

### **Premiums written**

The Auto Fund's vehicle registrations have all been classified upon inception as insurance contracts. An insurance contract is a contract that transfers significant insurance risk and upon the occurrence of the insured event, causes the insurer to make a benefit payment to the insured party. The sale of vehicle registrations generates premiums written and are taken into income as net premiums earned over the terms of the related policies, no longer than 12 months. The portion of the policy premiums relating to the unexpired term of each policy is recorded as an unearned premium liability on the Statement of Financial Position.

At the end of each reporting period, a liability adequacy test is performed, in accordance with IFRS, to validate the adequacy of unearned premiums and deferred policy acquisition costs. A premium deficiency would exist if unearned premiums are deemed insufficient to cover the estimated future costs associated with the unexpired portion of written insurance policies. A premium deficiency would be recognized immediately as a reduction of deferred policy acquisition costs to the extent that unearned premiums plus anticipated investment income is not considered adequate to cover all deferred policy acquisition costs and related insurance claims and expenses. If the premium deficiency is greater than the unamortized deferred policy acquisition costs, a liability is accrued for the excess deficiency.

### **Provision for unpaid claims**

The provision for unpaid claims represents an estimate of the total cost of outstanding claims to the year-end date. The estimate includes the cost of reported claims, and claims incurred but not reported, and an estimate of adjusting expenses to be incurred on these claims and a provision for adverse deviation (PFAD) in accordance with Canadian Institute of Actuaries standards. The estimates are necessarily subject to uncertainty and are selected from a range of possible outcomes. During the life of the claim, adjustments to the estimates are made as additional information becomes available. The change in outstanding losses plus paid losses is reported as claims incurred in the current year.

### **Deferred policy acquisition costs**

Premium taxes, commissions and certain underwriting and policy issuance costs are deferred, to the extent they are recoverable, and charged to expense over the terms of the insurance policies to which such costs relate, no longer than 12 months.

### **Reinsurance ceded**

The Auto Fund uses various types of reinsurance to limit its maximum insurance risk exposure. Estimates of amounts recoverable from reinsurers in respect of insurance contract liabilities and their share of unearned premiums are recorded as reinsurance assets on a gross basis in the Statement of Financial Position. Unpaid claims recoverable from reinsurers are estimated in a manner consistent with the method used for determining the provision for unpaid claims, unearned premiums and deferred policy acquisition costs respectively. Insurance ceded does not relieve the Auto Fund of its primary obligation to policyholders.

### **Cash and cash equivalents**

Cash and cash equivalents consist of money market investments with a maturity of 90 days or less from the date of acquisition, and are presented net of cash on hand less outstanding cheques.

### **Property and equipment**

All classes of property and equipment are recorded at cost less accumulated depreciation and accumulated impairment, if any. Cost includes expenditures that are directly attributable to the acquisition of the asset.

The Auto Fund has not incurred any borrowing costs attributable to property and equipment and therefore no borrowing costs have been capitalized. Subsequent costs are included in the assets' carrying value when it is probable that future economic benefits associated with the item will flow to the Auto Fund and the cost of the item can be reliably measured. Repairs and maintenance are charged to the Statement of Operations in the period in which they have been incurred.

The depreciation method being used, the useful lives of the assets and residual values of the assets are reviewed at each reporting period.

Depreciation is recorded on a straight-line basis, commencing in the year in which the asset is available to be placed in service, over their estimated useful lives as follows:

Buildings	20-40 years
Building components	15-30 years
Leasehold improvements	5 years
Computer hardware	3-5 years

Building components consists of heating and cooling systems, elevators, roofs and parking lots. Land is not subject to amortization and is carried at cost.

Impairment reviews are performed when there are indicators that the carrying value of an asset may exceed its recoverable amount.

### **Redevelopment Reserve**

The Redevelopment Reserve was established, through an appropriation from the Rate Stabilization Reserve, to meet the Auto Fund's commitment to redevelop its information system. As redevelopment expenses are incurred and charged against operations, funds are appropriated back to the Rate Stabilization Reserve.

### **Intangible assets**

Development expenditures incurred are capitalized only if development costs can be measured reliably, the product or process is technically and commercially feasible, future economic benefits are probable, and the Auto Fund intends to and has sufficient resources to complete development and to use the asset. The expenditures capitalized include the cost of materials, direct labour and overhead costs that are directly attributable to preparing the asset for its intended use. Other development expenditures are recognized in the Statement of Operations as incurred.

Capitalized development expenditures are measured at cost less accumulated amortization and accumulated impairment losses. Amortization is recognized in the Statement of Operations on a straight-line basis over the estimated useful life of between three to five years.

The capitalized system costs are tested for impairment annually during the period before the system is ready to operate to ensure that the cost does not exceed the expected benefit. Intangible assets are tested for impairment when events or circumstances indicate the carrying value may not be recoverable.

### **Leased assets**

Leases where the Auto Fund does not assume substantially all of the risks and rewards of ownership are classified as operating leases. The payments are expensed as they are incurred.

### **Provisions and contingent liabilities**

Provisions are recognized when the Auto Fund has a present legal or constructive obligation as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

Contingent liabilities are disclosed if there is a possible future obligation as a result of a past event, or if there is a present obligation as a result of a past event but either a payment is not probable or the amount cannot be reasonably estimated.

### **Structured settlements**

In the normal course of claims adjudication, the Auto Fund settles certain long-term claims losses through the purchase of annuities under structured settlement arrangements with life insurance companies. As the Auto Fund does not retain any interest in the related insurance contract and obtains a legal release from the claimant, any gain or loss on the purchase of the annuity is recognized in the Statement of Operations at the date of purchase and the related claims liabilities are derecognized. However, the Auto Fund remains exposed to the credit risk that the life insurance companies may fail to fulfil their obligations.

## **Adoption of new and amended accounting standards**

### ***IFRS 7 – Financial Instruments: Disclosures***

IFRS 7 was amended in December 2011 to require additional disclosures related to netting arrangements, including rights to off-set associated with an entity's financial assets and financial liabilities. These disclosures are intended to help financial statement users evaluate the impact or potential impacts of these arrangements on an entity's financial position. The Auto Fund has adopted this amendment on January 1, 2013, and has determined that these additional disclosures do not impact the financial statements.

### ***IFRS 13 – Fair Value Measurement***

IFRS 13 defines fair value, sets out a single IFRS framework for measuring fair value and requires disclosures about fair value measurements. IFRS 13 applies to IFRSs that require or permit fair value measurements or disclosures about fair value measurements, except in specified circumstances. The Auto Fund adopted IFRS 13 on January 1, 2013, on a prospective basis. The adoption of IFRS 13 did not require any adjustments to the valuation techniques used by the Auto Fund to measure fair value and did not result in any measurement adjustments as at January 1, 2013, however the definition of fair value has been updated.

### ***IAS 1 – Presentation of Financial Statements***

IAS 1 was amended in 2011 to require net income and OCI to be presented together either as a single statement of comprehensive income or separate income statement and statement of comprehensive income. The amendment also requires presentation of OCI to segregate comprehensive income items reclassified to net income and the comprehensive income items not reclassified to net income. The Auto Fund has adopted the amendments to IAS 1 effective January 1, 2013, and has determined that these additional disclosures do not impact the financial statements.

### ***Annual Improvements 2009-2011 Cycle***

Annual Improvements 2009-2011 Cycle was issued in May 2012 by the IASB, and included minor amendments to five IFRSs. The annual improvements process is used to make necessary but non-urgent changes to IFRS that are not included in other projects. The Auto Fund has adopted Annual Improvements 2009-2011 Cycle on January 1, 2013, and has determined that there is no impact to the financial statements.

### **Future accounting policy changes**

The following future changes to accounting standards will have applicability to the Auto Fund:

### ***IFRS 4 – Insurance Contracts***

In June 2013, the IASB published a revised exposure draft (2013 ED) on the accounting for insurance contracts which builds on the previous consultations undertaken in 2007 and 2010. The 2013 ED is the result of deliberations at the IASB using comments received from constituents. The ED continues to propose a new standard on accounting for insurance contracts, which would replace IFRS 4, *Insurance Contracts*. The proposals represent a comprehensive IFRS accounting model for insurance contracts and are expected to have a significant impact on the financial reporting of insurers. A final standard is expected in 2015 with implementation not expected before 2018.

### ***IFRS 9 – Financial Instruments***

In November 2009, the IASB issued an exposure draft of IFRS 9, *Financial Instruments*, as part of its plan to replace IAS 39, *Financial Instruments: Recognition and Measurement*.

The new standard requires financial assets to be measured at either fair value or amortized cost, on the basis of the entity's business model for managing the financial asset and the contractual cash flow characteristics of the financial asset. A financial asset that is held by an entity for the purpose of collecting contractual cash flows on specified dates per contractual terms should be measured at amortized cost. All other financial assets should be measured at fair value.

For equity instruments, management has an option on initial recognition to irrevocably designate on an instrument-by-instrument basis to present the changes in their fair value directly in equity. There is no subsequent recycling of fair value gains and losses from equity to the Statement of Operations; however, dividends from such equity investments will continue to be recognized in profit or loss.

In November 2012, the IASB issued limited amendments to the exposure draft. The amendments include introduction of a fair value through other comprehensive income (FVOCI) measurement category for simple debt instruments. In this measurement category, the Statement of Financial Position will reflect the fair value carrying amount while amortized cost information is presented in the Statement of Operations. The difference between the fair value and amortized cost information will be recognized in other comprehensive income.

In July 2013, the mandatory effective date for this standard was deferred and is pending the finalization of the impairment and classification and measurement requirements. While early adoption is permitted under the standard, OSFI has indicated that early adoption is not allowed. While the Auto Fund is not federally regulated, it generally follows OSFI's guidance in such matters.

The Auto Fund is in the process of assessing the impact of the new standard.

#### *IAS 36 – Impairment of Assets – Recoverable Amounts Disclosures for Non-Financial Assets*

In May 2013, the IASB issued limited scope amendments to IAS 36. The amendment clarified the requirement to disclose the recoverable amount of an asset (including goodwill) or a cash-generating unit for which a material impairment loss was recognized or reversed during the reporting period. In addition, the amendment requires an entity to disclose the discount rate used in a present value technique that has been used in determining the recoverable amount of an impaired asset on the basis of fair value less costs of disposal. These amendments are effective for annual periods beginning on or after January 1, 2014. Earlier application is permitted. The Auto Fund does not expect these amendments to impact the financial statements.

#### *Annual Improvements Cycles*

In 2012, the IASB issued two exposure drafts for Annual Improvements Cycles 2010-2012 and 2011-2013, which include minor amendments to a number of IFRSs. The annual improvements process is used to make necessary but non-urgent changes to IFRSs that are not included in other projects. The amendments issued are all effective for annual periods beginning January 1, 2014. Early application is permitted, however OSFI has indicated that it will not allow early adoption of these changes for federally regulated financial institutions. While the Auto Fund is not federally regulated, it generally follows OSFI's guidance in such matters. The Auto Fund does not expect these amendments to significantly impact the financial statements.

## 4. Cash and Cash Equivalents

	(thousands of \$)	
	2013	2012
Money market investments	\$ 57,732	\$ 18,980
Cash on hand, net of outstanding cheques	2,483	5,654
Total cash and cash equivalents	\$ 60,215	\$ 24,634

The average effective interest rate on money market investments is 1.0% (2012 – 1.0%).

## 5. Accounts Receivable

Accounts receivable is comprised of the following:

	(thousands of \$)	
	2013	2012
Due from insureds	\$ 192,357	\$ 181,652
Due from SGI (note 17)	6,308	8,580
Accrued investment income	5,507	4,976
Amounts due from reinsurers	4,398	793
Salvage operation customers	1,748	1,686
Licence issuers	1,238	2,129
Other	2,130	1,700
<b>Subtotal</b>	<b>213,686</b>	<b>201,516</b>
Less: Allowance for doubtful accounts (note 14)	(8,752)	(8,132)
<b>Total accounts receivable</b>	<b>\$ 204,934</b>	<b>\$ 193,384</b>

Included in due from insureds is \$178,695,000 (2012 – \$168,920,000) of financed premiums receivable, which represents the portion of policyholders' monthly premium payments that are not yet due. The majority of policyholders have the option to pay a portion of the premium when the policy is placed in force and the balance in monthly instalments. The policyholder pays an additional charge for this option, reflecting handling costs and the investment income that would have been earned on such premium, had the total amount been collected at the beginning of the policy period (note 13).

All accounts receivable are current.

## 6. Investments

The carrying and fair values of the Auto Fund's investments are as follows:

	(thousands of \$)	
	2013	2012
Short-term investments	\$ 175,168	\$ 209,528
Bonds and debentures	648,152	546,590
Canadian common shares	166,165	115,803
U.S. common shares	79,050	65,826
Pooled funds:		
Non-North American equity	68,744	57,759
Global small cap equity	71,737	51,087
Mortgage	82,115	83,596
Real estate	97,929	87,682
Infrastructure	3,183	—
	1,392,243	1,217,871
Investments under securities lending program		
Bonds and debentures	186,328	243,825
Canadian common shares	24,351	57,177
U.S. common shares	8,792	1,821
	219,471	302,823
Total investments	\$ 1,611,714	\$ 1,520,694

Details of significant terms and conditions, exposures to interest rate, credit risks of investments and counter party risk are as follows:

### Short-term investments

Short-term investments are comprised of money market investments with a maturity of less than one year but greater than 90 days from the date of acquisition. These investments have an average effective interest rate of 1.1% (2012 – 1.1%) and an average remaining term to maturity of 42 days (2012 – 90 days). The Auto Fund's investment policy states that investments must meet minimum investment standards of R-1, as rated by a recognized credit rating service.

Holdings for any one issuer, other than the Government of Canada or a Canadian province, are limited to 10% of the market value of the combined short-term investment and bond portfolios.

### Bonds and debentures

The Auto Fund's investment policy states that the minimum quality standard for purchase of bonds and debentures is BBB, as rated by a recognized credit rating service. In addition, it limits its holdings for any one issuer, other than the Government of Canada or a Canadian province, to 10% of the market value of the combined bond and short-term investment portfolios. The holdings for any one province are limited to 20% of the market value of the bond portfolio. No more than 10% of the market value of the bond portfolio shall be invested in bonds of foreign issuers.

The carrying value and average effective interest rates are shown in the following chart by contractual maturity. Actual maturity may differ from contractual maturity because certain borrowers have the right to call or prepay obligations with or without call or prepayment penalties.

Term to maturity (years)	(thousands of \$)			
	2013		2012	
	Carrying Value	Average Effective Rates	Carrying Value	Average Effective Rates
Government of Canada:				
One or less	\$ 37,205	1.0%	\$ 10,954	1.4%
After one through five	45,283	1.4%	52,977	1.2%
After five	129,411	3.0%	226,599	2.1%
Canadian provincial and municipal:				
One or less	—	—	11,367	1.5%
After one through five	71,761	1.7%	59,786	1.6%
After five	240,241	3.9%	231,949	3.1%
Canadian corporate:				
One or less	50,051	1.3%	28,348	1.5%
After one through five	109,148	2.1%	92,083	2.0%
After five	151,380	3.6%	76,352	2.9%
Total bonds and debentures	\$ 834,480		\$ 790,415	

### Common shares

On the basis of its analysis of the nature, characteristics and risks of its common share investments, the Auto Fund has determined presenting them by geography is appropriate. Common shares have no fixed maturity dates and are generally not exposed to interest rate risk. The average effective dividend rate is 2.0% (2012 – 2.4%).

The Auto Fund's investment policy limits its investment concentration in any one investee or related group of investees to 10% of the market value of the Auto Fund's common shares portfolio. As well, no one holding may represent more than 10% of the voting shares of any corporation.

### Pooled funds

The Auto Fund owns units in a non-North American pooled equity fund, a global small cap pooled equity fund, a pooled mortgage fund, a pooled real estate fund and a pooled infrastructure fund. These pooled funds have no fixed distribution rate. Fund returns are based on the success of the fund managers.

### Securities lending program

Through its custodian, the Auto Fund participates in a securities lending program for the purpose of generating fee income. When securities are loaned, the Auto Fund is exposed to counterparty risk, which is the risk that the borrower will not return the loaned securities, or if the collateral is liquidated, it may be for less than the value of the loan. The Auto Fund mitigates this risk through non-cash collateral and a guarantee provided by its custodian. Non-cash collateral of at least 102% of the market value of the loaned securities is retained by the Auto Fund until the loaned securities have been returned. The market value of the loaned securities is monitored on a daily basis with additional collateral obtained or refunded as the market value of the loaned securities fluctuates. In addition, the custodian provides indemnification against any potential losses in the securities lending program. While in the possession of counterparties, the loaned securities may be resold or re-pledged by such counterparties.

At December 31, 2013, the Auto Fund held collateral of \$230,445,000 (2012 – \$317,962,000) for the loaned securities.

### Fair value hierarchy

Fair value is best evidenced by an independent quoted market price for the same instrument in an active market. An active market is one where quoted prices are readily available, representing regularly occurring transactions. The determination of fair value requires judgment and is based on market information where available and appropriate. Fair value measurements are categorized into levels within a fair value hierarchy based on the nature of the inputs used in the valuation.

	(thousands of \$)							
	2013			Total	2012			Total
	Level 1	Level 2	Level 3		Level 1	Level 2		
Short-term investments	\$ –	\$ 175,168	\$ –	\$ 175,168	\$ –	\$ 209,528	\$ 209,528	
Bonds and debentures	–	834,480	–	834,480	–	790,415	790,415	
Canadian common shares	190,516	–	–	190,516	172,980	–	172,980	
U.S. common shares	87,842	–	–	87,842	67,647	–	67,647	
Pooled funds:								
Non-North American equity	68,744	–	–	68,744	57,759	–	57,759	
Global small cap equity	71,737	–	–	71,737	51,087	–	51,087	
Mortgage	–	82,115	–	82,115	–	83,596	83,596	
Real estate	–	97,929	–	97,929	–	87,682	87,682	
Infrastructure	–	–	3,183	3,183	–	–	–	–
	\$ 418,839	\$ 1,189,692	\$ 3,183	\$ 1,611,714	\$ 349,473	\$ 1,171,221	\$ 1,520,694	

The Auto Fund's policy is to recognize transfers into and transfers out of fair value hierarchy levels as of the date of the event or change in circumstances that caused the transfer. During the year, no investments were transferred between levels.

## 7. Deferred Policy Acquisition Costs

	(thousands of \$)	
	2013	2012
Deferred policy acquisition costs, at January 1	\$ 28,049	\$ 26,071
Acquisition costs deferred during the year	42,108	39,773
Amortization of deferred acquisition costs	(40,838)	(37,795)
Premium deficiency	(1,791)	–
Deferred policy acquisition costs, at December 31	\$ 27,528	\$ 28,049

## 8. Other Assets

Other assets are comprised of the following:

	(thousands of \$)	
	2013	2012
Inventories	\$ 3,470	\$ 3,446
Intangible assets	2,255	5,682
Prepaid expenses	1,549	1,543
Total	\$ 7,274	\$ 10,671

### Intangible assets

Intangible assets consist of system development costs and are comprised of the following:

	(thousands of \$)	
	2013	2012
Cost	\$ 25,293	\$ 25,293
Accumulated amortization:		
At January 1	19,611	15,458
Amortization	3,427	4,153
At December 31	23,038	19,611
Net book value at December 31	\$ 2,255	\$ 5,682

Amortization provided in the year is included in administrative expenses on the Statement of Operations. No impairments were recognized during the year (2012 – nil).

## 9. Claims Incurred and Provision for Unpaid Claims

### Net claims incurred

	2013			2012		
	Current year	Prior years	Total	Current year	Prior years	Total
Gross claims incurred	\$ 767,412	\$ 5,743	\$ 773,155	\$ 712,514	\$ 30,357	\$ 742,871
Ceded claims incurred	(35,817)	1,765	(34,052)	478	(2,821)	(2,343)
Net claims incurred	\$ 731,595	\$ 7,508	\$ 739,103	\$ 712,992	\$ 27,536	\$ 740,528

Current year claims relate to events that occurred in the current financial year. Prior year claims incurred relate to adjustments for the reassessment of the estimated cost for claim events that occurred in all previous financial periods.

Ceded claims incurred represent an estimate of the recoverable costs of those claims transferred to the Auto Fund's various reinsurers pursuant to reinsurance contracts.

### Net provision for unpaid claims

	(thousands of \$)	
	2013	2012
Net unpaid claims, beginning of year - discounted	\$ 1,273,844	\$ 1,150,923
PFAD and discount, beginning of the year	698,202	660,416
Net unpaid claims, beginning of year - undiscounted	1,972,046	1,811,339
Payments made during the year relating to:		
Prior year claims	(219,695)	(225,362)
Deficiency relating to:		
Prior year estimated unpaid claims	7,508	27,536
Net unpaid claims, prior years - undiscounted	1,759,859	1,613,513
Claims incurred during the current year	377,749	358,533
Net unpaid claims, end of year - undiscounted	2,137,608	1,972,046
PFAD and discount, end of year	(784,020)	(698,202)
Net unpaid claims, end of year - discounted	\$ 1,353,588	\$ 1,273,844

The net provision for unpaid claims of \$1,353,588,000 (2012 – \$1,273,844,000) consists of the gross provision for unpaid claims of \$1,384,592,000 (2012 – \$1,280,402,000) less unpaid claims recoverable from reinsurers of \$31,004,000 (2012 – \$6,558,000).

Management believes that the unpaid claims provision is appropriately established in the aggregate and is adequate to cover the ultimate net cost on a discounted basis. The determination of this provision, which includes unpaid claims, adjustment expenses and expected salvage and subrogation, requires an assessment of future claims development. This assessment takes into account the consistency of the Auto Fund's claim handling procedures, the amount of information available, the characteristics of the line of business from which the claims arise and the delay inherent in claims reporting. This provision is an estimate and as such is subject to variability that may arise from future events, such as the receipt of additional claims information, changes in judicial interpretation of contracts or significant changes in frequency and severity of claims. This estimate is principally based on the Auto Fund's historical experience and may be revised as additional experience becomes available. Any such changes would be reflected in the Statement of Operations for the period in which the change occurred.

Included in the above amount is a provision for adverse development (PFAD) in the amount of \$195,947,000 (2012 – \$150,155,000). The incorporation of a PFAD within the provision for unpaid claims is in accordance with accepted actuarial practice and the selected PFAD is within the ranges recommended by the Canadian Institute of Actuaries. The PFAD considers the Auto Fund's assumptions concerning claims development, reinsurance recoveries and future investment earnings.

The provision for unpaid claims and unpaid claims recoverable from reinsurers are carried on a discounted basis to reflect the time value of money. In that respect, The Auto Fund determines the discount rate based upon the expected return of the bond investments that approximates the cash flow requirements of the unpaid claims. The discount rate applied was 4.9% (2012 – 4.4%). The resulting carrying amount is considered to be an indicator of fair value as there is no ready market for trading insurance contract liabilities.

### Type of unpaid claims

The net provision for unpaid claims is summarized by type of claim as follows:

	(thousands of \$)					
	Gross Unpaid Claims		Reinsurance Recoverable		Net Unpaid Claims	
	2013	2012	2013	2012	2013	2012
Injury accident benefits	\$ 1,982,893	\$ 1,825,850	\$ -	\$ -	\$ 1,982,893	\$ 1,825,850
Injury liability	77,050	72,224	-	-	77,050	72,224
Damage	106,825	80,246	29,160	6,274	77,665	73,972
PFAD	198,001	150,474	2,054	319	195,947	150,155
Effect of discounting	(980,177)	(848,392)	(210)	(35)	(979,967)	(848,357)
Total	\$ 1,384,592	\$ 1,280,402	\$ 31,004	\$ 6,558	\$ 1,353,588	\$ 1,273,844

### Structured settlements

The Auto Fund settles some long-term disability claims by purchasing annuities for its claimants from various life insurers. The settlements legally release the Auto Fund from its obligations to the claimants. Consequently, neither the annuities purchased nor the claim liabilities are recognized on the Statement of Financial Position. However, as part of the settlement, the Auto Fund provides a financial guarantee to the claimants in the event the life insurers default on the scheduled payments and is thus exposed to credit risk to the extent any of the life insurers fail to fulfil their obligations. As at December 31, 2013, no information has come to the Auto Fund's attention that would suggest any weakness or failure in the life insurers from which it has purchased the annuities. The net present value of the scheduled payments as of the year-end date is \$21,574,000 (2012 – \$23,004,000). The net risk to the Auto Fund is the credit risk related to the life insurance companies that the annuities are purchased from. No defaults have occurred, and the Auto Fund considers the possibility of default to be remote.

## 10. Property and Equipment

The components of the Auto Fund's investment in property and equipment, as well as the related accumulated depreciation, are as follows:

(thousands of \$)						
	Land	Buildings	Building Components	Leasehold Improvements	Computer Hardware	Total
Cost:						
At January 1, 2013	\$ 6,643	\$ 43,919	\$ 11,417	\$ 572	\$ 33,523	\$ 96,074
Additions	—	2,532	31	222	3,181	5,966
Disposals	—	—	—	—	(1,337)	(1,337)
At December 31, 2013	6,643	46,451	11,448	794	35,367	100,703
Accumulated depreciation:						
At January 1, 2013	—	18,594	6,766	—	29,706	55,066
Depreciation	—	1,734	469	144	2,187	4,534
Disposals	—	—	—	—	(1,255)	(1,255)
At December 31, 2013	—	20,328	7,235	144	30,638	58,345
Net book value at December 31, 2013	\$ 6,643	\$ 26,123	\$ 4,213	\$ 650	\$ 4,729	\$ 42,358

(thousands of \$)						
	Land	Buildings	Building Components	Leasehold Improvements	Computer Hardware	Total
Cost:						
At January 1, 2012	\$ 6,643	\$ 43,245	\$ 11,254	\$ —	\$ 33,262	\$ 94,404
Additions	—	674	163	572	2,198	3,607
Disposals	—	—	—	—	(1,937)	(1,937)
At December 31, 2012	6,643	43,919	11,417	572	33,523	96,074
Accumulated depreciation:						
At January 1, 2012	—	16,984	6,285	—	29,404	52,673
Depreciation	—	1,610	481	—	2,190	4,281
Disposals	—	—	—	—	(1,888)	(1,888)
At December 31, 2012	—	18,594	6,766	—	29,706	55,066
Net book value at December 31, 2012	\$ 6,643	\$ 25,325	\$ 4,651	\$ 572	\$ 3,817	\$ 41,008

Depreciation provided in the year is included in administrative expenses on the Statement of Operations. When an asset has been disposed, its original cost is removed from the financial statements along with any accumulated depreciation related to that asset.

## 11. Unearned Premiums

	(thousands of \$)					
	Gross Unearned Premiums		Reinsurer's Share of Unearned Premiums		Net Unearned Premiums	
	2013	2012	2013	2012	2013	2012
Unearned premiums, at January 1	\$ 352,687	\$ 338,546	\$ 1,357	\$ 1,157	\$ 351,330	\$ 337,389
Premiums written	831,731	785,679	7,218	4,512	824,513	781,167
Premiums earned	(813,197)	(771,538)	(6,232)	(4,312)	(806,965)	(767,226)
Change in net unearned premiums	18,534	14,141	986	200	17,548	13,941
Unearned premiums, at December 31	\$ 371,221	\$ 352,687	\$ 2,343	\$ 1,357	\$ 368,878	\$ 351,330

## 12. Investment Earnings

The components of investment earnings are as follows:

	(thousands of \$)	
	2013	2012
Net realized gain on sale of investments	\$ 31,996	\$ 18,651
Interest	26,945	26,073
Pooled fund distributions	12,218	5,890
Net unrealized gains on change in market value of investments	12,090	21,008
Dividends	5,935	5,233
Total investment earnings	89,184	76,855
Investment expenses	(2,471)	(2,017)
Net investment earnings	\$ 86,713	\$ 74,838

Details of the net unrealized gains on change in market value of investments is as follows:

	(thousands of \$)	
	2013	2012
Bonds and debentures	\$ (49,495)	\$ (7,215)
Canadian common shares	10,664	9,816
U.S. common shares	16,301	765
Pooled funds:		
Non-North American equity	12,626	6,722
Global small cap equity	13,484	2,496
Mortgage	(1,737)	(1,332)
Real estate	10,247	9,756
	\$ 12,090	\$ 21,008

## 13. Other Income

The components of other income are as follows:

	(thousands of \$)	
	2013	2012
Payment option fees	\$ 25,087	\$ 23,877
Net earnings on salvage sales	13,662	13,613
Total other income	\$ 38,749	\$ 37,490

The Auto Fund offers a Short-Term Vehicle Registration and Insurance Plan that allows customers to choose the number of months they wish to insure and register their vehicle. Another payment option, AutoPay, allows customers to have equal monthly withdrawals made from their bank accounts for their vehicle registration and insurance.

The Auto Fund administers a salvage operation in order to maximize the derived economic value of salvageable vehicles, vehicle parts and materials available through the claim settlement process.

Net earnings on salvage sales is comprised of:

	(thousands of \$)	
	2013	2012
Salvage sales	\$ 42,493	\$ 40,812
Cost of sales	(24,279)	(22,831)
Gross profit	18,214	17,981
Administrative expenses	(4,904)	(4,694)
Other income	352	326
Net earnings on salvage sales	\$ 13,662	\$ 13,613

## 14. Insurance and Financial Risk Management

The Auto Fund, through its administrator SGI, has established an enterprise risk management policy. The Board of Directors approved this policy, and management is responsible for ensuring it is properly maintained and implemented. The Board of Directors receives confirmation that the risks are being appropriately managed through regular reporting from management.

Insurance risk arises with respect to the adequacy of the Auto Fund's policy premium rates and provision for unpaid claims (consisting of underwriting and actuarial risks). The nature of insurance operations also results in significant financial risks, as the Auto Fund's Statement of Financial Position consists primarily of financial instruments. The financial risks that arise are credit risk, market risk (consisting of interest rate risk, foreign exchange risk and equity price risk) and liquidity risk.

### Insurance Risk

#### **Underwriting risk**

The Auto Fund manages its insurance risk through its underwriting and reinsurance strategies within an overall strategic planning process. Pricing is based on assumptions with regards to past experiences and trends.

#### *Reinsurance*

The Auto Fund also seeks to reduce losses that may arise from catastrophes or other events that cause unfavourable underwriting results by reinsuring certain levels of risk with other insurers. The policy of underwriting and reinsuring contracts of insurance limits the liability of the Auto Fund to a maximum amount on any one loss as follows:

	(thousands of \$)	
	2013	2012
Automobile physical damage catastrophe (subject to filling an annual aggregate deductible of)	\$ 5,000	\$ 5,000
Personal automobile injury	5,000	5,000
	20,000	20,000

While the Auto Fund utilizes reinsurance, it is still exposed to reinsurance risk. Reinsurance risk is the risk of financial loss due to inadequacies in reinsurance coverage or the default of a reinsurer. The Auto Fund evaluates and monitors the financial condition of its reinsurers to minimize its exposure to significant losses from reinsurer insolvency.

#### **Actuarial Risk**

The establishment of the provision for unpaid claims is based on known facts and interpretation of circumstances and is therefore a complex process influenced by a variety of factors. Measurement of the provision is uncertain due to claims that are not reported to the Auto Fund at the year-end date and therefore estimates are made as to the value of these claims. As well, uncertainty exists regarding the cost of reported claims that have not been settled, as all the necessary information may not be available at the year-end date.

The significant assumptions used to estimate the provision include: the Auto Fund's experience with similar cases, historical claim payment trends and claim development patterns, the characteristics of each class of business, claim severity and claim frequency, the effect of inflation on future claim settlement costs, court decisions and economic conditions. Time is also a critical factor in determining the provision, since the longer it takes to settle and pay a claim, the more variable the ultimate settlement amount will be. Accordingly, short-tail claims such as

physical damage or collision claims tend to be more reasonably predictable than long-tail claims such as liability claims.

As a result, the establishment of the provision for unpaid claims relies on a number of factors, which necessarily involves risk that actual results may differ materially from the estimates.

The following tables show the development of the estimated net provision for unpaid claims relative to the current estimate of ultimate claims costs for the seven most recent accident years as estimated at each reporting date.

Accident Year	(thousands of \$)						
	2007	2008	2009	2010	2011	2012	2013
Net Ultimate Loss							
At end of accident year	\$ 448,227	\$ 483,870	\$ 503,379	\$ 538,979	\$ 592,874	\$ 619,414	\$ 662,547
One year later	475,268	478,854	514,421	558,884	610,914	611,519	
Two years later	472,198	488,578	526,834	566,213	609,827		
Three years later	481,492	501,237	526,286	566,573			
Four years later	492,254	502,878	528,573				
Five years later	492,677	502,449					
Six years later	492,133						
Cumulative loss development	\$ 43,906	\$ 18,579	\$ 25,194	\$ 27,594	\$ 16,953	\$ (7,895)	n/a
Cumulative loss development as a % of original ultimate loss	9.8%	3.8%	5.0%	5.1%	2.9%	-1.3%	n/a

Accident Year	(thousands of \$)							Total
	2007	2008	2009	2010	2011	2012	2013	
Current estimate of net ultimate loss	\$ 492,133	\$ 502,449	\$ 528,573	\$ 566,573	\$ 609,827	\$ 611,519	\$ 662,547	\$ 3,973,621
Cumulative paid	(438,228)	(441,065)	(455,330)	(485,576)	(512,453)	(482,322)	(384,679)	(3,199,653)
Net provision for unpaid claims for the seven most recent accident years	\$ 53,905	\$ 61,384	\$ 73,243	\$ 80,997	\$ 97,374	\$ 129,197	\$ 277,868	\$ 773,968
Net discounted claims outstanding for accident years 2006 and prior								492,328
Loss adjusting expense reserve								81,029
Other reconciling items								6,263
Net provision for unpaid claims								\$1,353,588

The Auto Fund's estimated sensitivity of its provision for unpaid claims and net income to changes in best estimate assumptions in the insurance contract liabilities is as follows:

Assumption	Sensitivity	(thousands of \$)					
		Change to Net Provision for Unpaid Claims		Change to RSR			
		2013	2012	2013	2012		
Discount rate	+ 100 bps	\$ (68,965)	\$ (70,889)	\$ 6,909	\$ 9,302		
Discount rate	- 100 bps	77,885	80,367	(8,236)	(11,169)		
Net loss ratio	+ 10%	72,023	66,762	(72,023)	(66,762)		
Misestimate	1% deficiency	13,586	12,823	(13,586)	(12,823)		

The net provision for unpaid claims refers to the provision for unpaid claims net of unpaid claims recoverable from reinsurers. The method used for deriving this sensitivity information did not change from the prior period.

### Financial Risk

The nature of the Auto Fund's operations results in a Statement of Financial Position that consists primarily of financial instruments. The risks that arise are credit risk, market risk (consisting of interest rate risk, foreign exchange risk and equity price risk) and liquidity risk.

Significant financial risks are related to the Auto Fund's investments. These financial risks are managed by having a Statement of Investment Policies and Goals (SIP&G), which is approved annually by SGI's Board of Directors. The SIP&G provides guidelines for the Auto Fund's investment managers for the asset mix of the portfolio regarding quality and quantity of fixed income, real estate and equity investments using a prudent person approach. The asset mix helps to reduce the impact of market value fluctuations by requiring investments in different asset classes and in domestic and foreign markets. SGI receives regular reporting from the investment managers and custodian regarding compliance with the SIP&G. The investment managers' performance is evaluated based on the goals stated in the SIP&G.

The Auto Fund investment portfolio operates as two distinct portfolios – the Matching portfolio and the Return Seeking portfolio. The Matching portfolio consists of the Auto Fund's investments in short-term investments, bonds and debentures, and the mortgage pooled fund, while the Return Seeking portfolio holds the Canadian common shares, U.S. common shares, the non-North American equity, the global small cap equity, the real estate and the infrastructure pooled funds. The investment strategy relies on the Matching portfolio to cover expected liability payments out to 20 years, with the remaining long-tail liabilities covered by the Return Seeking portfolio.

### Credit risk

The Auto Fund's credit risk arises primarily from two distinct sources: accounts receivable and certain investments. The maximum credit risk to which the Auto Fund is exposed is limited to the carrying value of those financial assets summarized as follows:

	(thousands of \$)	
	2013	2012
Cash and cash equivalents	\$ 60,215	\$ 24,634
Accounts receivable	204,934	193,384
Fixed income investments <sup>1</sup>	1,091,763	1,083,539

<sup>1</sup> Includes short-term investments, bonds and debentures, and the mortgage pooled fund

In addition, the Auto Fund is exposed to credit risk associated with its structured settlements as described separately in the notes to the financial statements.

Cash and cash equivalents include money market investments of \$57,732,000 (December 31, 2012 – \$18,980,000) that mature within 90 days from the date of acquisition. All short-term investments have a credit rating of R-1.

Accounts receivable relate primarily to financed premiums receivable and amounts recoverable on paid claims. Balances are outstanding from customers, along with motor licence issuers within Saskatchewan. Accounts receivable consist of balances outstanding for one year or less.

	(thousands of \$)	
	2013	2012
Current	\$ 201,653	\$ 189,225
30 – 59 days	1,273	2,030
60 – 90 days	1,051	1,656
Greater than 90 days	9,709	8,605
<b>Subtotal</b>	<b>213,686</b>	<b>201,516</b>
Allowance for doubtful accounts	(8,752)	(8,132)
<b>Total</b>	<b>\$ 204,934</b>	<b>\$ 193,384</b>

Provisions for credit losses are maintained in an allowance account and are regularly reviewed by the Auto Fund. Amounts are written off once reasonable collection efforts have been exhausted. An Auto Fund customer cannot complete a driver's licence or vehicle transaction without making arrangements for payment of outstanding balances, including balances previously written off.

Details of the allowance account are as follows:

	(thousands of \$)	
	2013	2012
Allowance for doubtful accounts, at January 1	\$ 8,132	\$ 8,249
Accounts written off	(1,731)	(1,026)
Current period provision	2,351	909
<b>Allowance for doubtful accounts, at December 31</b>	<b>\$ 8,752</b>	<b>\$ 8,132</b>

Concentrations of credit risk for insurance contracts can arise from reinsurance ceded contracts as insurance ceded does not relieve the Auto Fund of its primary obligation to the policyholder. Reinsurers are typically all required to have a minimum financial strength rating of A- at the inception of the treaty; rating agencies used are A.M. Best and Standard & Poor's. Guidelines are also in place to establish the maximum amount of business that can be placed with a single reinsurer.

Credit risk within investments is related primarily to short-term investments, bonds and debentures, and the mortgage pooled fund. It is managed through an investment policy that limits debt instruments to those of high credit quality (minimum rating for bonds and debentures is BBB, and for short-term investments is R-1) along with limits to the maximum notional amount of exposure with respect to any one issuer.

Credit ratings for bond and debenture investments are as follows:

Credit Rating	2013		2012	
	Carrying Value (thousands of \$)	Makeup of Portfolio (%)	Carrying Value (thousands of \$)	Makeup of Portfolio (%)
AAA	\$ 307,344	36.8	\$ 300,755	38.1
AA	334,574	40.1	289,200	36.6
A	149,085	17.9	153,506	19.4
BBB	43,477	5.2	46,954	5.9
Total	\$ 834,480	100.0	\$ 790,415	100.0

Within bond and debentures, there are no holdings from one issuer, other than the Government of Canada or a Canadian province, over 10% of the market value of the combined bond and short-term investment portfolios. No one holding of a province is over 20% of the market value of the bond portfolio.

The Auto Fund's investment in a mortgage pooled fund is subject to credit risk as its value is impacted by the credit risk of the underlying mortgages. This risk is limited by restrictions within its investment policy, which include single loan limits, and diversification by property type and geographic regions within Canada. Each underlying mortgage is secured by real estate and related contracts.

### Market risk

Market risk represents the potential for loss from changes in the value of financial instruments. Value can be affected by changes in interest rates, foreign exchange rates and equity prices. Market risk impacts the value of the Auto Fund's investments.

### Interest rate risk

The Auto Fund is exposed to changes in interest rates in its fixed income investments, including short-term investments, bonds and debentures, and the mortgage pooled fund. Changes in interest rates also impact the amount of discounting included in the provision for unpaid claims. The impact that a change in interest rates has on investment income will be partially offset by the impact the change in interest rates has on claims incurred.

It is estimated that a 100 basis point increase/decrease in interest rates would have the following impacts:

	(thousands of \$)			
	100 basis point increase		100 basis point decrease	
	2013	2012	2013	2012
Investment earnings	\$ (62,056)	\$ (61,587)	\$ 69,649	\$ 69,198
Claims incurred	(68,965)	(70,889)	77,885	80,367
Net increase (decrease) to RSR	6,909	9,302	(8,236)	(11,169)

### Foreign exchange risk

The Auto Fund is subject to changes in the U.S./Canadian dollar exchange rate on its U.S. equity investment portfolio and non-North American currencies through its investment in the non-North American and global small cap equity pooled funds, as well as the infrastructure fund. Exposure to segregated U.S. equities is limited to a maximum of 20.5% of the market value of the Auto Fund's Return Seeking portfolio. Non-North American equities and global small cap equities are limited to a maximum 19.0% each of the market value of the Auto Fund's Return

Seeking portfolio. Infrastructure is limited to 10% of the market value of the Auto Fund's Return Seeking portfolio. At December 31, 2013, the Auto Fund is in compliance with the above noted limits.

At December 31, 2013, a 10% appreciation/depreciation in the Canadian dollar versus U.S. dollar exchange rate would result in approximately a \$11.3 million (2012 – \$8.3 million) decrease/increase in the Rate Stabilization Reserve. A 10% appreciation/depreciation in the Canadian dollar versus non-North American currencies would result in approximately a \$11.9 million (2012 – \$9.4 million) decrease/increase in the Rate Stabilization Reserve. As the U.S. equity, non-North American pooled fund, global small cap equity pooled fund and infrastructure fund investments are classified as fair value through profit and loss, unrealized changes due to foreign currency are recorded in the Statement of Operations.

There is no exposure to foreign exchange risk within the Auto Fund's bond and debenture portfolio. As well, no more than 10% of the market value of the bond and debenture portfolio shall be invested in bonds or debentures of foreign issuers.

The Auto Fund's exposure to exchange rate risk resulting from the purchase of goods and services is not considered material to the operations of the Auto Fund.

#### *Equity prices*

The Auto Fund is exposed to changes in equity prices in Canadian, U.S. and EAFE (Europe, Australasia and Far East) markets. At December 31, 2013, equities comprise 26.0% (2012 – 23.0%) of the carrying value of the Auto Fund's total investments. Individual stock holdings are diversified by geography, industry type and corporate entity. No one investee or related group of investees represents greater than 10% of the market value of the Auto Fund's common share portfolio. As well, no one holding represents more than 10% of the voting shares of any corporation.

The Auto Fund's equity price risk is assessed using Value at Risk (VaR), a statistical technique that measures the potential change in value of an asset class. It is calculated over a four-year period, using a 95% confidence level. As such, it is expected that the annual change in the portfolio market value will fall within the range outlined in the following table 95% of the time (19 times out of 20 years).

Asset Class	(thousands of \$)					
	2013		2012			
Canadian equities	\$	+/-	54,107	\$	+/-	60,543
U.S. equities		+/-	24,596		+/-	16,100
Non-North American equities		+/-	20,486		+/-	19,060
Global small cap equities		+/-	18,436		+/-	17,227

The Auto Fund's equity investments are classified as fair value through profit and loss and as such, any unrealized changes in their fair value are recorded in the Statement of Operations.

No derivative financial instruments have been used to alter the effects of market changes and fluctuations.

#### **Liquidity risk**

Liquidity risk is the risk that the Auto Fund is unable to meet its financial obligations as they fall due. Cash resources of the Auto Fund are managed on a daily basis based on anticipated cash flows. The majority of financial liabilities, excluding certain unpaid claims liabilities, are short-term in nature, due within one year. The Auto Fund generally maintains positive overall cash flows through cash generated from operations as well as cash generated from its investing activities.

The following tables summarize the estimated contractual timing of cash flows on an undiscounted basis arising from the Auto Fund's financial assets and liabilities at December 31. The Auto Fund has contractual commitments to provide funding to Saskatchewan health organizations for costs associated with rehabilitation for those involved in automobile accidents.

(thousands of \$)						
2013						
	No stated maturity	0 – 1 Years	1 – 2 Years	3 – 5 Years	5 – 10 Years	More than 10 Years
<b>Financial assets</b>						
Cash and cash equivalents	\$ 2,483	\$ 57,732	\$ –	\$ –	\$ –	\$ –
Accounts receivable	–	174,977	29,957	–	–	–
Investments	602,066	262,424	122,128	104,063	166,560	354,473
Unpaid claims recoverable from reinsurers	–	24,728	4,402	30	–	–
	<b>\$ 604,549</b>	<b>\$ 519,861</b>	<b>\$ 156,487</b>	<b>\$ 104,093</b>	<b>\$ 166,560</b>	<b>\$ 354,473</b>
<b>Financial liabilities</b>						
Accounts payable and accrued liabilities	\$ 16,040	\$ 9,576	\$ –	\$ –	\$ –	\$ –
Premium taxes payable	–	41,587	–	–	–	–
Provision for unpaid claims	–	281,424	190,502	131,453	270,565	1,292,824
	<b>16,040</b>	<b>332,587</b>	<b>190,502</b>	<b>131,453</b>	<b>270,565</b>	<b>1,292,824</b>
Financial commitments	–	29,404	31,186	68,686	–	–
	<b>\$ 16,040</b>	<b>\$ 361,991</b>	<b>\$ 221,688</b>	<b>\$ 200,139</b>	<b>\$ 270,565</b>	<b>\$ 1,292,824</b>

(thousands of \$)						
2012						
	No stated maturity	0 – 1 Years	1 – 2 Years	3 – 5 Years	5 – 10 Years	More than 10 Years
<b>Financial assets</b>						
Cash and cash equivalents	\$ 5,654	\$ 18,980	\$ –	\$ –	\$ –	\$ –
Accounts receivable	–	156,727	36,657	–	–	–
Investments	520,751	260,197	115,294	89,552	165,516	369,384
Unpaid claims recoverable from reinsurers	–	5,662	610	2	–	–
	<b>\$ 526,405</b>	<b>\$ 441,566</b>	<b>\$ 152,561</b>	<b>\$ 89,554</b>	<b>\$ 165,516</b>	<b>\$ 369,384</b>
<b>Financial liabilities</b>						
Accounts payable and accrued liabilities	\$ 14,941	\$ 6,952	\$ –	\$ –	\$ –	\$ –
Premium taxes payable	–	39,284	–	–	–	–
Provision for unpaid claims	–	245,598	176,289	123,129	251,883	1,181,421
	<b>14,941</b>	<b>291,834</b>	<b>176,289</b>	<b>123,129</b>	<b>251,883</b>	<b>1,181,421</b>
Financial commitments	–	22,856	18,900	52,717	–	–
	<b>\$ 14,941</b>	<b>\$ 314,690</b>	<b>\$ 195,189</b>	<b>\$ 175,846</b>	<b>\$ 251,883</b>	<b>\$ 1,181,421</b>

The estimated contractual maturities related to the unpaid claims recoverable from reinsurers excludes the net effect of discounting and PFAD of \$1,844,000 (2012 – \$284,000) (note 9). The estimated contractual maturities related to the provision for unpaid claims excludes the net effect of discounting and PFAD of \$782,176,000 (2012 – \$697,918,000) (note 9).

## 15. Capital Management

The Auto Fund has a capital management policy, approved by the SGI Board of Directors. The primary objective of capital management for the Auto Fund is to maintain a level of capital in the Rate Stabilization Reserve sufficient to cushion the Auto Fund from the volatility inherent in investment and underwriting operations and ensure a positive Rate Stabilization Reserve without the need for excessive rate increases for Auto Fund customers.

The Auto Fund uses a common industry measurement called the Minimum Capital Test (MCT) to establish a target for the Rate Stabilization Reserve. The MCT is a risk-based capital adequacy formula that assesses risks to assets, policy liabilities and off-balance sheet exposures by applying various factors to determine a ratio of capital available over capital required. The Auto Fund has established an internal target capital ratio. The Auto Fund is currently below its internal target capital ratio, and is addressing this in accordance with its capital management policy.

The Auto Fund's legislation restricts how it can raise capital and mandates the benefits it is to provide to policyholders. The Auto Fund does not receive money from the province nor from SGI, the administrator of the Auto Fund, and it does not pay dividends to the province or its administrator. The Auto Fund cannot go to public capital markets to issue debt or common shares. It uses premiums and fees from its operations, along with income generated from its investment portfolio, to fund future operations.

## 16. Change in Non-Cash Operating Items

The change in non-cash operating items is comprised of the following:

	(thousands of \$)	
	2013	2012
Accounts receivable	\$ (11,550)	\$ (18,672)
Unpaid claims recoverable from reinsurers	(24,446)	13,206
Deferred policy acquisition costs	521	(1,978)
Other assets	(30)	308
Accounts payable and accrued liabilities	3,723	(360)
Premium taxes payable	2,303	1,835
Unearned premiums	17,548	13,941
Provision for unpaid claims	104,190	109,715
	\$ 92,259	\$ 117,995

## **17. Related Party Transactions**

Included in these financial statements are transactions with various Saskatchewan Crown corporations, ministries, agencies, boards and commissions related to the Auto Fund by virtue of common control by the Government of Saskatchewan and non-Crown corporations and enterprises subject to joint control and significant influence by the Government of Saskatchewan (collectively referred to as "related parties"). All transactions are settled at prevailing market prices under normal trade terms. The Auto Fund has elected to take a partial exemption under IAS 24 *Related Party Disclosures* which allows government related entities to limit the extent of disclosures about related party transactions with government or other government related entities.

SGI acts as administrator of the Auto Fund. Administrative and loss adjustment expenses incurred by SGI are allocated to the Auto Fund directly or on the basis of a cost allocation formula. These are operating transactions incurred in the normal course of operations. Amounts incurred by SGI and charged to the Auto Fund were \$138,232,000 (2012 – \$130,775,000) and accounts receivable are \$6,308,000 (2012 – \$8,580,000).

Certain board members are partners in organizations that provided \$nil (2012 – \$50,000) of professional services to the Auto Fund. These services were recorded in claims incurred and administrative expenses in the Statement of Operations. In addition, one board member owns an organization that provides insurance services on behalf of the Auto Fund. Premiums written during the year through this organization amounted to \$1,945,000 (2012 – \$1,907,000) and the associated accounts receivable at December 31, 2013, was \$25,000 (2012 – \$7,000). Issuer fees related to these premiums were \$169,000 (2012 – \$159,000). The above noted transactions are routine operating transactions in the normal course of business.

Other related party transactions are described separately in the notes.

## **18. Contingencies**

In common with the insurance industry in general, the Auto Fund is subject to litigation arising in the normal course of conducting its insurance business. The Auto Fund is of the opinion that this litigation will not have a significant effect on its financial position or results of operation of the Auto Fund.

# Glossary of Terms

<b>Catastrophe reinsurance</b>	A policy purchased by a ceding company that indemnifies that company for the amount of loss in excess of a specified retention amount subject to a maximum specific limit from a covered catastrophic event.
<b>Claims incurred</b>	The totals for all claims paid and related claim expenses during a specific accounting period(s) plus the changes in the provision for unpaid claims for the same period of time.
<b>Combined ratio</b>	A measure of total expenses (claims and administration) in relation to net premiums earned as determined in accordance with GAAP. If this ratio is below 100% there was a profit from underwriting activities, while over 100% represents a loss from underwriting.
<b>GAAP</b>	Generally accepted accounting principles. These are defined in the handbook prepared by the Canadian Institute of Chartered Accountants.
<b>Gross premiums written (GPW)</b>	Total premiums, net of cancellations, on insurance underwritten during a specified period of time before deduction of reinsurance premiums ceded.
<b>IBNR reserve</b>	Abbreviation for 'incurred but not reported'. A reserve that estimates claims that have been incurred by a policyholder but not reported to the insurance company. It also includes unknown future developments on claims that have been reported.
<b>IFRS</b>	International Financial Reporting Standards. These are global accounting standards issued by the International Accounting Standards Board (IASB), including interpretations of the International Financial Reporting Interpretations Committee (IFRIC).
<b>Loss ratio (Claims ratio)</b>	Claims incurred net of reinsurance expressed as a percentage of net premiums earned for a specified period of time.
<b>Motor licence issuer</b>	A person who negotiates driver's licences and vehicle licence/insurance on behalf of the Auto Fund and who receives a fee from the Auto Fund for licences placed and other services rendered.
<b>Net premiums earned (NPE)</b>	The portion of net premiums written that is recognized for accounting purposes as revenue during a period.
<b>Net premiums written (NPW)</b>	Gross premiums written for a given period of time less premiums ceded to reinsurers during such period.

<b>Premium</b>	The dollars that a policyholder pays today to insure a specific set of risk(s). In theory, this reflects the current value of the claims that a pool of policyholders can be expected to make in the future, as well as the costs of administering those potential claims.
<b>Premium tax</b>	A tax collected from policyholders and paid to the province. It is calculated as a percentage of gross premiums written.
<b>Prudent person</b>	A common law standard against which those investing the money of others are judged against.
<b>Redundancy &amp; deficiency</b>	Claim reserves are constantly re-evaluated. An increase in a reserve from the original estimate is a deficiency while a decrease to the original reserve is called a redundancy.
<b>Underwriting profit/loss</b>	The difference between net premiums earned and the sum of net claims incurred, commissions, premium taxes and all general and administrative expenses.
<b>Unearned premiums</b>	The difference between net premiums written and net premiums earned. It reflects the net premiums written for that portion of the term of its insurance policies that are deferred to subsequent accounting periods.

# Governance

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Please visit the SGI website at [www.sgi.sk.ca](http://www.sgi.sk.ca) for information on governance for the Saskatchewan Auto Fund, including:

- governance guidelines
- Board of Directors' photos and bios, committee members, frequency of meetings and terms of reference
- SGI executives' photos and bios

## In Memoriam

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**Stephen Cochrane**, a Clerk 2 at the Regina Commercial Claims Centre, was an upbeat, hard working employee with a quirky sense of humour and a giving nature. Colleagues say that he exemplified our corporate values of honesty, integrity and respect.

Stephen was devoted to his Christian faith. He was preparing for missionary work in Japan, a country he was fascinated by.

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**Conrad Brooks**, a Permit Office Representative 1 at the Regina Operations Centre, was an outgoing employee with a bright nature who suited his job well.

Conrad was easy-going and generous, an avid fisher and a huge sports fan. He was a devoted husband and father of two young children.

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**Debbie Potts**, an Adjuster 1 Auto at Regina Northwest Claims Centre, had a bubbly personality and would always go the extra mile for her claimants.

Debbie was a wonderful friend, known for her smile, compassion for others and love of animals.

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**Celine Nelson**, a Clerk 5 at the Prince Albert Claims Centre, was voted Employee of the Year before her passing.

Celine was a devoted wife and mother of two children who provided fodder for her funny stories. She had an incredible sense of humour and was known for her sarcasm, goofiness and a contagious smile.

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**Bob Snell**, an Adjuster 3 at the Prince Albert Claims Centre, was an office mentor and resource.

Bob taught Chartered Insurance Professional (CIP) courses and enjoyed investigating insurance issues. He loved the outdoors and would regale colleagues with stories. His family also meant the world to him and he was proud of his sons.

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**Cheryl MacMillan**, a Clerk 6 in Driver Programs, was an exemplary employee, setting a busy pace at the office and inspiring others with her willingness to take on a challenge.

Cheryl was a fun person who had a great sense of humour. She was also a devoted mother who never missed her children's events.

